

**TTC Process for Releasing TTC CCTV to Law Enforcement Agencies**  
**Effective January 28, 2019**

The TTC will release video without a production order to law enforcement agencies for any incident that is directly related to the TTC. Directly related means the incident being investigated by the law enforcement agency occurred on, or in relation, to the TTC.

**Production Order Required**

A production order is required before TTC video is released for law enforcement investigations that are not directly related to the TTC. The TTC Video Services Unit (VSU) is responsible for managing the receipt of production orders and the corresponding release of video to law enforcement agencies.

**General Exception for Production Order**

In exigent circumstances TTC video may be provided to law enforcement agencies without a production order for incidents that are not directly related to the TTC. In these cases, the law enforcement agency will be required to complete a TTC VSU Exigent/Urgent Request form. The VSU is responsible for managing the receipt of Exigent/Urgent Request forms and the corresponding release of video to law enforcement agencies.