

# **Minutes**

# **Toronto Transit Commission Board**

Meeting No.: 2037

**Meeting Date:** Thursday, October 24, 2019

A meeting of the TTC Board was held in Council Chamber, Toronto City Hall, 100 Queen Street West, Toronto, Ontario on Thursday, October 24, 2019 commencing at 10:07 a.m. The meeting recessed at 10:08 a.m. to meet as the Committee of the Whole. The Board re-convened the public session at 10:21 a.m. and recessed until 1:08 p.m.

#### **Present at Committee of the Whole**

A. Heisey, Q.C. (Vice-Chair), B. Bradford, R. Lalonde, J. McKelvie, D. Minnan-Wong and J. Osborne (Members), R. Leary, G. Downie, J. La Vita, B. Leck, K. Llewellyn-Thomas, M. MacRae, F. Monaco, S. Reed Tanaka, J. Taylor, K. Watson, R. Wong, M. Atlas, M. Russell, K. Lee, C. Finnerty and A. Farnsworth were present.

Trixy Pugh (City of Toronto), Pam Kraft (TTC) and Duane Lovelace (TTC) were present for Item 3.

D. Magisano (Mayor's Office) and R. Van Fraassen (Chair's Office) were also present.

A. Heisey was in the Chair.

#### **Present at Public Session**

J. Robinson (Chair), A. Heisey, Q.C. (Vice-Chair), B. Bradford, J. Karygiannis, R. Lalonde, J. McKelvie, D. Minnan-Wong and J. Osborne (Members), R. Leary (Chief Executive Officer), G. Downie (Chief of Major Projects), A. Foster (Head – Farecard Team), O. Kobylansky (Executive Director – Operations), J. La Vita (Chief Financial Officer – acting), B. Leck (General Counsel), K. Llewellyn-Thomas (Chief Customer Officer – acting), M. MacRae (Executive Director – Business Transformation), F. Monaco (Chief of Infrastructure and Engineering), J. O'Grady (Chief Safety Officer), S. Reed Tanaka (Chief Capital Officer), J. Taylor (Chief of Staff), K. Watson (Deputy CEO - Operations), R. Wong (Chief of Vehicles), M. Atlas (Associate General Counsel), T. Bal (Head – Audit, Risk & Compliance), B. Case (Head – Vehicle Programs), M. De Toma (Senior Communications Advisor), C. Finnerty (Manager – CEO Business Support & Council Relations - acting),

R. Gerry (TTC), S. Green (Senior Communications Specialist – Media & Issues Management), M. Jones (Strategic Initiatives, Deputy CEO's Office), D. Lovelace (Property and Agreements Coordinator), C. Salvador (Head – Revenue Operations), K. Thorburn (Head – Corporate Initiatives), K. Lee (Head – Commission Services) and A. Farnsworth (Co-ordinator – Secretariat Services) were present.

J. Robinson was in the Chair.

# **Declaration of Interest - Municipal Conflict of Interest Act**

Nil

# **Minutes of the Previous Meeting**

Commissioner McKelvie moved that the Board approve the minutes of meetings 2035 and 2036 held on Tuesday, September 24, 2019 and Wednesday, September 25, 2019, respectively.

The motion by Commissioner McKelvie carried.

## **Business Arising Out of the Minutes**

Nil

# **Order Paper**

Chair Robinson moved that the TTC Board alter the Order Paper such that Item 11 would be considered immediately following Item 2 in order to accommodate the availability of City staff for questions on the item.

The motion by Chair Robinson carried.

#### **Public Presentations**

Item No. 1: Chief Executive Officer's Report – October 2019 Update (Invited) Lee Sander and David Van Der Wee (Bombardier Transportation) in accordance with Section 11(A) of the TTC Procedures Bylaw (Invited and other Public Presentations)

The Board received the deputation for information. (See Item No. 1 for minute)

Item No. 5: Toronto Transit Commission's Revenue Operations: Phase Two – PRESTO/TTC Fare Equipment and PRESTO Revenue Alan Yule Adam Roy Cohoon

The Board received the deputations for information. (See Item No. 5 for minute)

Item No. 8: Wheel-Trans Cross-Border Travel Study Adam Roy Cohoon

The Board received the deputation for information. (See Item No. 8 for minute)

Item No. 9: City Council Transmittal – Member Motion Item 10.7 – Exploring Options for Affordable Toronto Transit Commission Fares for Post-Secondary Students Lucas Granger Alan Yule

The Board received the deputations for information. (See Item No. 9 for minute)

Item No. 11: City of Toronto Report EX9.1: Toronto-Ontario Transit Update Andy Gort (Federation of North Toronto Residents' Associations)

The Board received the deputation for information. (See Item No. 11 for minute)

## **Presentations/Reports/Other Business**

1. Chief Executive Officer's Report – October 24 2019 Update

The Board received the Chief Executive Officer's Report – October 2019 Update for information.

2. Approved Minutes of the Advisory Committee on Accessible Transit (ACAT) General Monthly Meeting for August 29, 2019

ACAT Chair Mazin Aribi introduced this item.

Following the ACAT Chair's comments the Board received for information the approved minutes from the Advisory Committee on Accessible Transit (ACAT) General Monthly Meeting for August 29, 2019.

3. Greenwood Station Easier Access – Phase III Property Acquisition

It is recommended that the Board:

1. Approve the recommendations set out in Attachment 1 – Confidential Information and maintain confidentiality of the information until such time as the agreement(s) are executed with all the property owners.

**Approved** 

4. Update on TTC Benefit Fraud Cases

It is recommended that:

- 1. The TTC Board approve the confidential recommendations as set out in Confidential Attachment 1.
- 2. The TTC Board direct that confidential recommendations and information contained in Confidential Attachment 1 remain confidential in its entirety, as it contains information subject to solicitor-client and other privileges.

**Approved** 

5. Toronto Transit Commission's Revenue Operations: Phase Two – PRESTO/TTC Fare Equipment and PRESTO Revenue

Commissioner Lalonde moved the following motion:

That the TTC CEO prepare a comprehensive plan to address the PRESTO findings in the Auditor General's report, specifying the responsibilities of TTC and Metrolinx and identifying timelines for execution and reporting back to the TTC Board.

Commissioner Karygiannis requested a recorded vote.

In favour: Chair Robinson, Vice-Chair Heisey, Commissioners Bradford, Karygiannis, Lalonde, McKelvie, Osborne.

Opposed: None

The motion by Commissioner Lalonde carried unanimously.

Commissioner Karygiannis moved the following motion:

To ensure that the TTC achieves its vision to provide customers a modern, efficient, customer focused fare collection system, the Board directs the CEO to use the Request for Information process to determine new service providers and technologies, including open payment, being used by transit properties world-wide and how those providers and technologies could benefit the TTC and its customers. The Board directs the CEO to provide a comprehensive report back to the Board with recommendations by Q4 2020.

Commissioner Karygiannis requested a recorded vote.

In favour: Chair Robinson, Vice-Chair Heisey, Commissioners Bradford, Karygiannis, McKelvie.

Opposed: Commissioners Lalonde, Osborne.

The motion by Commissioner Karygiannis carried.

The main motion as amended, was considered as follows:

It is recommended that:

- 1. The TTC Board receive the Auditor General's report for information;
- 2. The TTC CEO prepare a comprehensive plan to address the PRESTO findings in the Auditor General's report, specifying the responsibilities of TTC and Metrolinx and identifying timelines for execution and reporting back to the TTC Board; and
- 3. To ensure that the TTC achieves its vision to provide customers a modern, efficient, customer focused fare collection system, the Board directs the CEO to use the Request for Information process to determine new service providers and technologies, including open payment, being used by transit properties world-wide and how those providers and technologies could benefit the TTC and its customers. The Board directs the CEO to provide a comprehensive report back to the Board with recommendations by Q4 2020.

Approved

# 6. Supply of Graham-White Parts

It is recommended that the TTC Board:

- 1. Authorize issuing contracts for the supply of Graham-White parts for the threeyear period from November 1, 2019 to October 31, 2022 to three companies in the upset limit amounts as follows:
  - a. The Aftermarket Parts Company, LLC for the supply of 11 parts in the total upset limit amount of \$6,895,700 CDN, including applicable taxes.
  - b. Wabtec Passenger Transit for the supply of 18 parts in the total upset limit amount of \$301,500 USD, including applicable taxes (which is equivalent to \$401,567.85 CDN).
  - c. Prevost, a Division of Volvo Group Canada Inc. for the supply of one part in the total upset limit amount of \$1,000 CDN, including applicable taxes.

Approved

## 7. Supply of OBI Parts

It is recommended that the TTC Board:

1. Authorize issuing a contract to The Aftermarket Parts Company, LLC (otherwise known as New Flyer) in the total upset limit amount of \$7,623,000 CDN, including applicable taxes for the supply of OBI parts for the period November 1, 2019 to October 31, 2022.

Approved

8. Wheel-Trans Cross-Border Travel Study

It is recommended that:

- 1. The Board endorse the current policy to provide customer pick up and drop off within 1 km boundary of the city of Toronto.
- 2. The Board direct TTC staff to continue discussions with the regional transit providers to improve the transfer locations and wait times and to report back to the Board in Q2 2020.
- 3. The Board direct TTC staff to continue discussions with the regional transit providers to explore opportunities to cost share on cross-border trips and to report back to the Board in Q2 2020.

Approved

9. City Council Transmittal – Member Motion Item 10.7 Exploring Options for Affordable Toronto Transit Commission Fares for Post-Secondary Students

Chair Robinson moved the following motion:

1. That the October 2, 3, 2019 Decision of City Council to consider this item in the 2020 Budget process be referred to staff for this purpose, and in addition, should further analysis be required, that the matter be considered as part of the TTC's planned 5-Year Fare Policy Review process.

**Approved** 

10. City Council Transmittal – Executive Committee Item 8.23 Wheel-Trans Appeal Process

It is recommended that the TTC Board consider City Council's decision, as follows:

- That the TTC request the Head of Wheel-Trans to make a presentation to the Toronto Accessibility Advisory Committee prior to the end of 2019 to provide an update on the Wheel-Trans appeal process and corresponding accessibility and communication improvements based on the comments made by Toronto Accessibility Advisory Committee members at its meeting on June 20, 2018.
- 2. That the TTC request the Head of Wheel-Trans to make a presentation and seek feedback from the Committee prior to the end of 2019 on the upcoming reregistration of all Wheel-Trans customers to determine their new eligibility based on the Accessibility for Ontarians with Disabilities Act.

Approved

11. City of Toronto Report EX9.1: Toronto-Ontario Transit Update

Chair Robinson moved the following motion:

- 1. TTC Board confirm its position that capacity and reliability improvements on Line 1 remain a top priority for future capital investment.
- 2. TTC Board reassert that the Ontario Line must be in operation before the Yonge North Extension opens to avoid dangerous levels of crowding on the existing Yonge-University Line.
- 3. TTC Board direct the Chief Executive Officer, Toronto Transit Commission, to accelerate the study of the Line 1 Capacity Requirements and provide an updated report as soon as feasible to be considered in the allocation of new capital investment funds.
- 4. TTC Board direct the Chief Executive Officer, Toronto Transit Commission, to proactively monitor and review platform congestion and safety at all major interchange stations, and in particular Eglinton Station, once the Eglinton Crosstown LRT is in operation.

The motion by Chair Robinson carried.

The main motion, as amended, was considered as follows:

It is recommended that the TTC Board:

- 1. Receive this report for information;
- 2. Confirm its position that capacity and reliability improvements on Line 1 remain a top priority for future capital investment;
- Reassert that the Ontario Line must be in operation before the Yonge North Extension opens to avoid dangerous levels of crowding on the existing Yonge-University Line;
- 4. Direct the Chief Executive Officer, Toronto Transit Commission, to accelerate the study of the Line 1 Capacity Requirements and provide an updated report as soon as feasible to be considered in the allocation of new capital investment funds; and
- 5. Direct the Chief Executive Officer, Toronto Transit Commission, to proactively monitor and review platform congestion and safety at all major interchange stations, and in particular Eglinton Station, once the Eglinton Crosstown LRT is in operation.

Chair Robinson requested a recorded vote.

In favour: Chair Robinson, Vice-Chair Heisey, Commissioners Bradford, Karygiannis, Lalonde, McKelvie, Osborne.

Opposed: None

**Approved** 

The meeting adjourned at 4:33 p.m.