



## For Action with Confidential Attachment

### Collective Bargaining – Amalgamated Transit Union Local 113 Customer Service Centre

**Date:** June 12, 2019  
**To:** TTC Board  
**From:** Chief People Officer

#### Reason for Confidential Information

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This report is about labour relations or employee negotiations.

#### Summary

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Staff will present information regarding the preparations for collective bargaining of the TTC and ATU Local 113 (ATU) Customer Service Centre (CSC) collective agreement.

Information in the confidential attachment will include research and comparator information regarding term, wages and benefits, as well as advice regarding overall bargaining strategy and mandate development.

#### Recommendations

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It is recommended that the TTC Board:

1. Approve the recommendations contained in the confidential attachment;
2. Authorize that the information contained in the confidential attachment remain confidential in its entirety as it contains information pertaining to labour relations and employee negotiations.

#### Financial Summary

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There are no financial impacts.

The Chief Financial Officer has reviewed this report and agrees with the financial impact information.

#### Equity/Accessibility Matters

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This report does not have any identified impact on accessibility or equity matters.

#### Decision History

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No prior decisions have been made, or reports submitted, in this matter.

## **Issue Background**

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ATU Local 113 unionized the TTC's CSC in August 2015. This bargaining unit represents approximately 55 employees in various customer service roles. The parties were unable to reach a settlement and proceeded to interest arbitration. The Award was released on August 3, 2017. The current ATU CSC collective agreement expires on July 31, 2019. This collective agreement is separate from the larger ATU Local 113 bargaining unit for transportation and maintenance employees.

## **Comments**

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The TTC is negotiating under an essential services model. The *Toronto Transit Commission Labour Disputes Resolution Act* prohibits any strikes and/or lock-outs. In the event the parties fail to reach an agreement, an interest arbitrator will impose binding terms on the parties.

## **Contact**

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## **Signature**

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Gemma Piemontese  
Chief People Officer

## **Attachments**

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Confidential Attachment 1 – Collective Bargaining – ATU Local 113 Customer Service Centre