



## Minutes

### Toronto Transit Commission Board

**Meeting No.:** 2033

**Meeting Date:** Wednesday, June 12, 2019

A meeting of the TTC Board was held in Committee Room 2, Toronto City Hall, 100 Queen Street West, Toronto, Ontario on Wednesday, June 12, 2019 commencing at 10:03 a.m. The meeting recessed at 10:05 a.m. to meet as the Committee of the Whole. The Board re-convened the public session at 1:06 p.m.

#### **Present at Committee of the Whole**

A. Heisey, Q.C. (Vice-Chair), B. Bradford, J. De Laurentiis, J. Karygiannis, R. Lalonde, J. McKelvie, D. Minnan-Wong and J. Osborne (Members), R. Leary, G. Downie, B. Leck, K. Llewellyn-Thomas, M. MacRae, G. Piemontese, J. Ross, S. Reed Tanaka, S. Sperling, J. Taylor, K. Thorburn, K. Watson, R. Wong, M. Atlas, S. Conforti, S. Milloy, K. Lee and C. Finnerty were present.

R. Leary, B. Leck, G. Piemontese, K. Watson, M. Atlas, K. Lee and C. Finnerty were present for Item 1.

M. Piemontese, R. Rosati and R. Wojteczko were present for Item 9.

M. Piemontese and R. Wojteczko were present for Items 10, 11, 15 and 18.

D. Magisano (Mayor's Office) and R. Van Fraassen (Chair's Office) were also present.

A. Heisey was in the Chair.

#### **Present at Public Session**

J. Robinson (Chair), A. Heisey, Q.C. (Vice-Chair), B. Bradford, S. Carroll, J. De Laurentiis, J. Karygiannis, R. Lalonde, J. McKelvie, D. Minnan-Wong and J. Osborne (Members), R. Leary (Chief Executive Officer), S. Conforti (Chief Financial Officer - acting), G. Downie (Chief Expansion Officer), O. Kobylansky (Executive Director – Operations), B. Leck (Head of Legal & General Counsel), K. Llewellyn-Thomas (Chief Customer Officer – acting), M. MacRae (Executive Director – Human Resources), J. O'Grady (Chief Safety Officer), G. Piemontese (Chief People Officer), S. Reed Tanaka (Chief Capital Officer), J. Ross (Chief

Operating Officer), S. Sperling (Executive Director – Corporate Communications – acting), J. Taylor (Chief of Staff), K. Watson (Deputy CEO - Operations), R. Wong (Chief of Vehicles – acting), M. Atlas (Associate General Counsel), A. Cakebread (Head – Transit Enforcement), S. Milloy (Director – Employee Relations), M. Mis (Manager – Service Planning), K. Lee (Head - Commission Services) and C. Finnerty (Co-ordinator – Secretariat Services) were present.

J. Robinson was in the Chair.

### **Declaration of Interest - Municipal Conflict of Interest Act**

Nil

### **Minutes of the Previous Meeting**

Commissioner Lalonde moved that the Board approve the minutes of the meeting held on Wednesday, May 8, 2019.

The motion by Commissioner Lalonde carried.

### **Business Arising Out of the Minutes**

Nil

### **Public Presentations**

Item No. 15 PRESTO Implementation Update – June 2019

Adam Cohoon  
Kristine Hubbard  
Michael Rosenberg  
Mike Sullivan and Kaspar Saxena (brief submitted)

The Board received the deputations for information.  
(See Item No. 15 for minute)

Item No. 16 5-Year Service Plan & 10-Year Outlook – Status Update

Alan Yule

The Board received the deputations for information.  
(See Item No. 16 for minute)

Item No. 19 City of Toronto Report – EX6.5: Status Update – Toronto-Ontario Transit Responsibilities Realignment Review

Alan Yule

The Board received the deputations for information.  
(See Item No. 19 for minute)

Item No. 21 Notice of Motion – Review of 905 Eglinton East Express Bus

Alan Yule

The Board received the deputations for information.  
(See Item No. 21 for minute)

**Presentations/Reports/Other Business**

1. Chief Executive Officer's Report – June 2019 Update

The Board received the Chief Executive Officer's Report – June 2019 Update and the information received in-camera for information.

2. Approved Minutes of the Advisory Committee on Accessible Transit (ACAT) General Monthly Meeting for April 25, 2019

ACAT Chair Mazin Aribi introduced this item.

Following the ACAT Chair's comments the Board received for information the approved minutes from the Advisory Committee on Accessible Transit (ACAT) General Monthly Meetings of April 25, 2019.

3. 2018 TTC APTA Audit Safety Initiatives Report

Brian Alberts, Director of Safety and Jim Brown, Senior System Safety Specialist, American Public Transit Association delivered a presentation on this item.

It is recommended that:

1. The 2018 APTA TTC Safety Initiatives Report along with the TTC Safety Initiatives Report responses be accepted for information.

Approved

*Correspondence submitted by: Hamish Wilson*

4. Auditor General's Report – Toronto Transit Commission – 2019 Results of Follow-up of Previous Audit Recommendations

The TTC Board received this item for information.

5. PricewaterhouseCoopers LLP Audit Results Report on the Toronto Transit Commission Consolidated Financial Statements for the Year Ended December 31, 2018

It is recommended that the TTC Board:

1. Receive the report for information; and
2. Forward a copy of the approved consolidated financial statements of the TTC to the City Clerk for appropriate handling.

Approved

6. Draft Consolidated Financial Statements of Toronto Transit Commission for the Year Ended December 31, 2018

It is recommended that the TTC Board:

1. Receive the report for information; and
2. Forward a copy of the approved consolidated financial statements of the TTC to the City Clerk for appropriate handling.

Approved

7. Financial Update for the Period Ended May 4, 2019 and Major Projects Update

The TTC Board received this item for information.

8. Collective Bargaining – Amalgamated Transit Union Local 113 Customer Service Centre

It is recommended that the TTC Board:

1. Approve the recommendations contained in the confidential attachment;
2. Authorize that the information contained in the confidential attachment remain confidential in its entirety as it contains information pertaining to labour relations and employee negotiations.

Approved

9. Dupont Station Easier Access III – Status Update

It is recommended that:

1. The Board approve the recommendation outlined in the confidential attachment; and
2. The Board authorize the information contained in the confidential attachment to remain confidential as it contains advice that is subject to solicitor-client privilege.

Approved

10. Making Bay Station Accessible

It is recommended that the Board authorize the:

1. Award of Contract D45-4 Bay Station Easier Access Phase III to J.J. McGuire General Contractors Inc. in the amount of \$5,229,700, inclusive of all taxes, on the basis of lowest acceptable total bid price.

Approved

11. Making Keele Station Accessible

It is recommended that the Board authorize the:

1. Award of Contract B45-3 Easier Access Phase III - Keele Station to Kenaidan Contracting Ltd. in the amount of \$10,148,756, inclusive of all taxes, on the basis of lowest acceptable total bid price.

Approved

12. Making Sherbourne Station Accessible

It is recommended that the Board authorize the:

1. Award of Contract D45-5 Easier Access Phase III Sherbourne Station to EllisDon Civil Ltd. in the amount of \$11,410,646.42, inclusive of all taxes, on the basis of lowest total bid price.

Approved

13. Construction Management Services

It is recommended that the Board authorize:

1. Award of Contract G85-378 - Construction Management Services to:

- WSP Canada Group Limited; and
- Comtech Group Inc. (Joint Venture with Gannett Fleming Canada ULC)

in the upset limit amount of \$35,000,000 each, in Canadian dollars, with a duration of three (3) years from Notification of Award.

Approved

14. Annual Review of TTC's Safety, Health and Environment Management System

The TTC Board received this item for information.

15. PRESTO Implementation Update – June 2019

K. Watson, Deputy Chief Executive Officer – Operations and A. Foster, Head – Farecard Team delivered a presentation on this item.

Commissioner Carroll moved the following motion:

That the Chair and Chief Executive Officer of the TTC write a formal letter to Metrolinx asking that they provide a written report outlining the progress to date on delivering an open payment system to all PRESTO served transit systems by the end of 2021.

Chair Robinson requested a recorded vote.

In favour: Chair Robinson, Vice-Chair Heisey, Commissioners Bradford, Carroll, De Laurentiis, Karygiannis, Lalonde, McKelvie, Minnan-Wong, Osborne

Opposed: None

The motion by Commissioner Carroll carried unanimously.

Commissioner Minnan-Wong moved the following motion:

That staff be directed to report to the TTC Board on filing an Application with the Ontario Human Rights Tribunal should Metrolinx fail to make PRESTO cards and media widely and conveniently available to the public.

Chair Robinson requested a recorded vote.

In favour: Chair Robinson, Vice-Chair Heisey, Commissioners Bradford, Carroll, De Laurentiis, Karygiannis, Lalonde, McKelvie, Minnan-Wong, Osborne

Opposed: None

The motion by Commissioner Minnan-Wong carried unanimously.

Commissioner McKelvie moved the following motion:

Request TTC staff to prepare a short annual brief for the TTC Board that summarizes innovative payment options being adopted by comparable cities internationally, as well as the pitfalls and lessons learned during implementation.

Chair Robinson requested a recorded vote.

In favour: Chair Robinson, Vice-Chair Heisey, Commissioners Bradford, Carroll, De Laurentiis, Karygiannis, Lalonde, McKelvie, Minnan-Wong, Osborne

Opposed: None

The motion by Commissioner McKelvie carried unanimously.

Commissioner McKelvie moved the following motion:

Request TTC staff to draft a report back on the feasibility and benefits of exercising the final option year on the TTC Wheel-Trans sedan and dedicated accessible taxi contracts as it relates to PRESTO implementation and rollout.

Chair Robinson ruled this motion as out of order as the Board had previously dealt with this matter at its meeting on January 24, 2019

Vice-Chair Heisey moved the following motion:

1. TTC Chair request in writing Metrolinx to provide a detailed plan to meet contractual requirements for reliability by August 1, 2019. The plan should include a detailed work plan for each device to achieve the availability requirements. Specifically, the plan should include the most notable contractual requirement of 99.99% availability for PRESTO card readers. Staff to report results of request and resulting plan to the Board in September 2019.
2. TTC Chair request in writing Metrolinx to meet its contractual obligations to finalize and implement contractually required service level agreements by August 1, 2019. Staff to report results of request and resulting completed service level agreements to the Board in September 2019. TTC Chair also request in writing Metrolinx to provide an alternative fare distribution network to that provided by Shopper's Drug Mart by October 1, 2019 that will provide the same convenience and accessibility as TTC's current network.

3. TTC Chair request in writing Metrolinx to provide a detailed timeline by October 1, 2019 to implement PRESTO functionality which would allow for more flexible fare products as are currently available in other large public transit systems worldwide, such as time based fare products (e.g. 24 hour/day/3 day pass, 30-day pass, peak pricing, promotional fares for special events).

Chair Robinson requested a recorded vote.

In favour: Chair Robinson, Vice-Chair Heisey, Commissioners Bradford, Carroll, De Laurentiis, Karygiannis, Lalonde, McKelvie, Minnan-Wong, Osborne

Opposed: None

The motion by Vice-Chair Heisey carried unanimously.

Commissioner Karygiannis moved the following motion:

Direct TTC staff to report back to the July 10, 2019 TTC Board meeting on the impacts on maintaining what exists for accessible taxi contractors until the end of the contract and until the new Wheel-Trans Accessible Taxi Service Contracts RFP is negotiated.

Chair Robinson requested a recorded vote.

In favour: Chair Robinson, Vice-Chair Heisey, Commissioners Bradford, Carroll, De Laurentiis, Karygiannis, Lalonde, McKelvie, Minnan-Wong, Osborne

Opposed: None

The motion by Commissioner Karygiannis carried unanimously.

Chair Robinson moved the following motion and requested a recorded vote:

TTC staff are directed to continue discussions with Metrolinx to resolve all outstanding financial and contractual performance claims. TTC Staff to report to the Board in September 2019 on the status of the resolution of the financial claims. If TTC and MX are unable to resolve the financial claims, the Board will give full consideration to initiate the dispute resolution process available to the parties under the Master Agreement.

In favour: Chair Robinson, Vice-Chair Heisey, Commissioners Bradford, Carroll, De Laurentiis, Karygiannis, Lalonde, McKelvie, Minnan-Wong, Osborne

Opposed: None

The motion by Chair Robinson carried unanimously.



The staff recommendations were adopted, as follows:

It is recommended that the TTC Board:

1. Receive the status update presented in this report;
2. Direct staff to forward a copy of this report to the City Manager – City of Toronto, Metrolinx, York Region Transit and MiWay.

Approved

*Correspondence submitted by: Kaspar Saxena, Mike Sullivan*

16. 5-Year Service Plan & 10-Year Outlook – Status Update

K. Llewellyn-Thomas, Chief Customer Officer (acting), M. Mis, Manager – Service Planning and S. Simard, Senior Planner – Systems and Policy delivered a presentation on this item.

B. Gray, General Manager – Transportation Services and J. Perttula, Director, Transit and Transportation Planning, City of Toronto, were present for this item.

It is recommended that the TTC Board:

1. Endorse the project purpose and work plan detailed in the Comments section of this report.
2. Endorse the emerging vision and opportunities detailed in the Comments section of this report as the basis for engagement with the community in an upcoming stakeholder workshop and community consultations scheduled for mid-June and early July.

Approved

*Correspondence submitted by: Scarborough Transit Action, TTCriders*

17. Improvements to Surface Transit Schedules

It is recommended that:

1. The Board endorse the TTC's initiative to improve surface transit schedules.

Approved

18. Automated Transit Shuttle Pilot Project

It is recommended that the Board:

1. Authorize the Chief Executive Officer to negotiate and enter into a memorandum of understanding with the City of Toronto and Metrolinx to provide the TTC's support, commitments, and obligations to deliver the "Minding the Gap" project; to provide:
  - a. Project oversight through steering committee;
  - b. Technology specifications for RFI and RFP;
  - c. Technology evaluation during pilot;
  - d. On-board ambassador; and
  - e. Other supports generally in accordance with the terms and conditions set out in the June 25, 2018 City Council report.

Approved

19. City of Toronto Report EX6.5: Status Update – Toronto-Ontario Transit Responsibilities Realignment Review

T. Cook, Deputy City Manager, Infrastructure and Development Services was present for this item.

It is recommended that the TTC Board:

1. Receive this report for information.

Approved

*Correspondence submitted by: Hamish Wilson*

20. TTC Pension Fund Society 2018 Annual Report

The TTC Board received this item for information.

21. Notice of Motion – Review of the 905 Eglinton East Express Bus

The following motion was referred to staff:

That the Board direct staff to investigate and report back by Q4/19 on the feasibility of improving the existing 905 Eglinton East express bus service. This could include, but not be limited to, increasing frequency, and reducing the number of stops between Kennedy Station and the two post-secondary campuses.

22. Notice of Motion - Express bus service to Highland Creek Neighbourhood

The following motion was referred to staff:

That the Board direct staff to investigate and report back by Q4/19 on the feasibility of providing direct express bus service to Highland Creek residents while maintaining the existing eight minute loop local service. This could include, but not be limited to, improving transfer alignments at Military Trail and Ellesmere, introducing express service on the 116 route, or considering a route extension of the 905 Eglinton East.

23. Motion without Notice - Overdose Prevention and Response by frontline TTC Employees

The following motion was referred to staff:

1. The TTC Board receive for information the attached petition requesting frontline TTC employees be trained in overdose recognition and response and equipped with lifesaving naloxone.
2. The TTC Board request the Chief Executive Officer to participate with Toronto Public Health the Chair of the Toronto Drug Strategy, and the Works Agency in their development of a comprehensive overdose prevention strategy.

The meeting adjourned at 5:00 p.m.