# Item 13



#### **Notice of Motion**

### **Review of 92 Woodbine South Bus Route**

Moved by: Commissioner Bradford

Seconded by: Commissioner McKelvie

## **Summary**

The 92 Woodbine South bus route operates between Woodbine Station on the Bloor-Danforth Subway and the area of Woodbine Avenue and Lake Shore Boulevard East, via south on Woodbine Avenue, and west on Lake Shore Boulevard East to Ashbridge's Bay Loop (on the southeast corner of Lake Shore Boulevard East and Northern Dancer Boulevard).

I have been receiving reports from my constituents about overcrowding and delays on this route, with full buses passing waiting customers. This has raised questions regarding the service levels of the route and what can be done to ensure that they match the demand.

While the TTC does conduct regular service reviews, making required changes on a 6-week basis, I would like to understand what recent reviews of this route have shown in terms of service levels, demand and the customer experience.

#### Recommendation

That the Board direct staff to investigate and report back by Q1/2020 on the 902 Woodbine South bus route service levels, customer experience and the feasibility of making improvements.

Date: December 3, 2019