



## **Fare Policy Changes: PRESTO Tickets**

### **TTC Board Decision**

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The TTC Board, at its meeting on April 11, 2019 adopted the following:

It is recommended that the Board:

Approve the following fare policies as outlined in the Comments section in this report:

1. Allow for PRESTO one-ride and two-ride Tickets to be priced as a single fare, equivalent to the adult cash price
2. Allow the sale of a Day Pass PRESTO Ticket as follows:
  - a. valid for one (1) person entry;
  - b. valid for unlimited travel between the hours of 3:00 a.m. until 2:59 a.m. the following business day;
  - c. price aligned with legacy TTC Day Pass; and
  - d. available for use any day of the week, including statutory holidays
3. Allow for PRESTO Tickets to expire as follows:
  - a. in 90 days after purchase for those purchased at subway stations (Fare Vending Machines [FVMs]), Shoppers Drug Mart (retail channels), TTC Customer Service; and
  - b. in one (1) year after issue for bulk purchases
4. Allow for exchanges to be provided for expired and unused PRESTO Tickets as follows:
  - a. exchanges for valid fare of equal value; and
  - b. exchanges up to one (1) year after expiry only

### **Advice and Other Information**

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The TTC Board also adopted the following member motions:

1. That staff report back to the June 12, 2019 meeting on PRESTO fare policy options along with a status update on the PRESTO program.

2. That staff include in the June report the impacts of refunding tokens for as long as customers have them available for return.
3. That staff be requested to report back on those matters and schedules that have yet to be agreed upon with PRESTO.