



## Establishing the “TTC Random Acts of Kindness” Awards

Moved by:

  
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Commissioner Joe Miheve

Seconded by:

  
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Commissioner Glenn de Baeremaeker

### Summary

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Riders of the TTC experience people on the system in the best and worst ways. Sometimes we witness the worst behaviour; sometimes we witness people at their very best. The same applies to drivers and riders.

My proposal is to establish the "TTC Random Acts of Kindness Awards" to recognize, celebrate, promote, and model the behaviours that supports human community and a pleasant TTC ride. In my mind's eye, we could offer 3 awards each year for drivers and TTC employees; and 3 awards for passengers who do amazing things. The awards could be profiled at a TTC commission meeting each six months (one for TTC staff, one for riders). Nominations could come from the public OR TTC staff; an adjudication committee could determine the winners.

Attached you will find an example of a TTC driver doing amazing work beyond the call of duty.

### Recommendation

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That the TTC staff explore the idea of a "Random Acts of Kindness" awards programs, or some similar idea or branding, and report to the TTC commission early in 2019.

### Attachments

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Attachment 1 – Resident Letter re: TTC Bus Driver

Please find some way to recognize the westbound queen street bus driver, badge 58144, who stopped his bus to help an old man with little English who was barely able to manage his walker. He stopped his bus, helped the gentleman off, walked him across the street to the eastbound bus stop, returned to the bus and waited to tell the next driver going east that the man needed assistance.

This act of kindness took a few more minutes; several riders expressed their appreciation, and many people felt better for the kindness.

Tight schedules don't always allow for this type of community support. How can we recognize and support our public servants to do more of this. Is there any \$ in that budget to start up a good news committee?