



## **Outstanding Board Items**

**Date:** June 12, 2018

**To:** TTC Board

**From:** Chief of Staff

### **Summary**

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A status update on outstanding items is submitted to the Board on a quarterly basis. The attached list is for the period up to and including the meeting of May 8, 2018.

### **Financial Summary**

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There are no financial implications resulting from the receipt of the outstanding items report.

### **Equity/Accessibility Matters**

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Equity and accessibility matters are taken into consideration for each of the items identified in the Outstanding Board Items list. All reports before the Board include an Equity/Accessibility Matters section which identifies accessibility and/or equity related issues and how the TTC plans to address them.

### **Decision History**

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The Board received an update on outstanding Board items at its February 15, 2018 meeting.

#### [Outstanding Board Items](http://www.ttc.ca/About_the_TTC/Commission_reports_and_information/Commission_meetings/2018/February_15/Reports/17_Outstanding_Board_Items.pdf)

([http://www.ttc.ca/About\\_the\\_TTC/Commission\\_reports\\_and\\_information/Commission\\_meetings/2018/February\\_15/Reports/17\\_Outstanding\\_Board\\_Items.pdf](http://www.ttc.ca/About_the_TTC/Commission_reports_and_information/Commission_meetings/2018/February_15/Reports/17_Outstanding_Board_Items.pdf))

### **Issue Background**

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This report serves as a tracking mechanism for motions raised at TTC Board meetings. It is updated after each meeting with a status update provided to members on a quarterly basis.

## **Comments**

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This report provides the final update for the 2014-2018 Board term.

From December, 2014 to date, TTC staff have reported back to the Board on 93 Board Member motions, with a further four motions forecast to be reported back to the Board between June and July, 2018.

## **Contact**

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## **Signature**

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Joan Taylor  
Chief of Staff

## **Attachments**

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Attachment 1 – Outstanding Board Items list

**Attachment 1 – Outstanding Items List**

<b>Meeting Date</b>	<b>Item Title</b>	<b>Motion Moved By</b>	<b>Requested Action</b>	<b>Responsibility</b>	<b>Comments</b>	<b>Status</b>
March 30, 2012	3 <sup>rd</sup> Party Review of the St. Clair Transit Improvement Project	G. De Baeremaeker	<p>The Board received the communication from Councillor J. Mihevc for information.</p> <p>Commissioner De Baeremaeker moved that staff report to the May 30, 2012 meeting of the TTC on the feasibility of conducting an independent 3rd party, comprehensive review of the impact of the project post-construction and that the staff report include the cost of undertaking the comprehensive review.</p>	Chief Customer Officer	<p>A report entitled <a href="#">Third-Party Assessment of Effects of Streetcar ROW on St. Clair Corridor</a> which responded to the motion was before the Board at its May 27, 2015 meeting.</p> <p>A further report on this matter will be provided to the Board in Q1 2019.</p>	Open
July 29, 2015	Improvements to Overnight Service (“Blue Night”) Network: Follow-up Report	V. Crisanti	That staff report back to the Board in July 2016 on re-examined merits that could potentially justify adding overnight service on either the 45 Kipling or the 46 Martin Grove routes.	Chief Customer Officer	A report on this matter will be provided to the Board in Q1 2019.	Open

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September 28, 2015	Spacing and Safety of Bus Stops	J. Colle	<p>Staff report back on the matters of appropriate spacing between bus stops, the potential safety benefits of locating stops at protected crossings such as traffic signals and pedestrian crosswalks, and the effects of traffic signals and pedestrian crosswalks on both overall traffic operations and the speed and reliability of transit services and;</p> <p>Staff not take any action to remove either of the bus stops referenced in the letters from Councillor Nunziata, in order to allow the Board to consider the aforementioned staff report before responding to the Councillor.</p>	Chief Customer Officer	A report on this matter will be provided to the Board in March 2019.	Open
October 28, 2015	2016-2025 Bus Fleet and Facility Plan	J. Colle	Direct TTC Staff to report back on any operational efficiency realized and a cost-benefit analysis of securing an additional new permanent bus garage in the City of Toronto.	Chief Capital Officer	A report entitled New Bus Storage and Maintenance Facility that responds to the outstanding motion will be before the Board at its July 10, 2018 meeting.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
November 23, 2015	2016 TTC and Wheel-Trans Operating Budgets	J. Colle	<p>1. The TTC Board direct TTC staff to begin discussions with the Toronto Parking Authority (TPA) regarding:</p> <ul style="list-style-type: none"> <li>• Ways to maximize revenue for the TTC from TTC parking lots</li> <li>• Any additional partnership opportunities that might exist between the two organizations that could result in improved service for TTC customers, new or enhanced revenue streams, and any potential operational efficiencies for the TTC</li> </ul> <p>2. Report back to the Board in Q3 2016 with the results of these discussions.</p> <p>3. Request that the TPA present to the TTC Board regarding their role in improving mobility in Toronto.</p>	Chief Customer Officer	<p>A report entitled <a href="#">Commuter Parking Update</a> that addressed ways to maximize revenue was before the Board at its December 20, 2016 meeting.</p> <p>TTC staff will continue to work closely with the Toronto Parking Authority to leverage revenue and ridership growth opportunities.</p>	Open



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February 21, 2017	Commuter Parking Operations Update	Board deferral	<p>The following staff recommendations were deferred pending the outcome of the action approved by the Committee of the Whole during the in-camera session held on February 21, 2017:</p> <ol style="list-style-type: none"> <li>1. Authorize staff to issue a competitive Request For Proposal (RFP) for the maintenance and operations of commuter parking lots.</li> <li>2. Direct staff to request and negotiate a 6 month extension to the current TPA contract to allow time to complete RFP process.</li> </ol>	Chief Customer Officer	<p>A report entitled <a href="#">Commuter Parking Update</a> which addressed leases with the Toronto Parking Authority (TPA) was before the Board at its December 11, 2017 meeting.</p> <p>A new operations contract with the TPA for the TTC commuter parking lots is addressed in a report entitled TPA Contract which is included in the June 12, 2018 Board agenda.</p>	Open
February 21, 2017	New Business: Revenue Recovery from PRESTO	J. Mihevc	Request staff to report at an appropriate date in 2017 on the failure rate and loss revenue cost of PRESTO implementation and the TTC's quantum that will be expected of Metrolinx.	Chief Customer Officer	<p>The potential revenue impact of the performance of the PRESTO devices has been assessed by TTC Finance.</p> <p>A report entitled Presto Update and Transition Plan is included in the June 12, 2018 Board agenda.</p>	Open
July 12, 2017	Procurement Authorization Amendments: Wheel-Trans Sedan Meter-Based and Accessible Taxi Services Contracts	G. De Baeremaeker	4. Staff report back on the benefits of side-door loading versus back door loading accessible vehicles.	Chief Service Officer	A report entitled Benefits of Side-loader Accessible Taxicabs in Toronto that responds to the outstanding motion is included in the June 12, 2018 Board agenda.	Open
January 25, 2018	Ridership Growth Strategy 2018-2022	J. Mihevc	That staff report back on development of one bus rapid transit route.	Chief Customer Officer	A report on this matter will be provided to the Board in Q2 2019.	Open

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May 27, 2015	Improving Transit Service Options to Major Music Festivals	Board Referral	The Board referred the correspondence re: Transit Service Options to Major Music Festivals, which was submitted by the Chair on behalf of Councillor Layton, to staff and requested a report back on the item.	Chief Operating Officer	A report entitled <a href="#">Improving Transit Service to Major Music Festivals</a> which responded to the motion was before the Board at its May 8, 2018 meeting.	Closed
November 23, 2015	2016-2025 TTC Capital Budget	J. Colle	<p>That the TTC Board direct TTC staff to:</p> <p>1. Accelerate plans for TTC head office consolidation and report back with an accommodation strategy that includes an inventory of all existing TTC office locations and leases, a consolidation timeline, an overview of organizational office needs, and potential sites for consolidated head offices;</p> <p>3. Consult with Build Toronto and the Toronto Real Estate Services Division on the TTC's head office and warehouse needs;</p> <p>Report quarterly in the CEO's report to the Board with status updates on the head office and warehouse consolidation acceleration plans;</p>	Chief Capital Officer	A report entitled <a href="#">Office Consolidation Strategy</a> which responded to the motion was before the Board at its May 8, 2018 meeting.	Closed



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November 23, 2015	2016 TTC and Wheel-Trans Operating Budgets	J. Colle	<p>The TTC Board direct TTC staff to report back in Q2 2016 on a long-term strategy for dramatically increasing non-fare revenue that includes, but it is not limited to:</p> <ul style="list-style-type: none"> <li>• Clearly defined annual and long-term revenue targets, including an ongoing Board reporting schedule;</li> <li>• The designation of a member of TTC staff tasked with the mandate of increasing non-fare revenue</li> <li>• Options for TTC licensing and merchandising strategies that would promote and enhance the TTC brand while generating additional revenue</li> <li>• A review of the advertising, licensing, and merchandising programs at the New York MTA, London Underground, and other systems for best practices and strategies that could be adopted by the TTC</li> <li>• A menu of potential customer amenities and services that could be introduced in stations and throughout the system that would improve the customer experience while generating additional revenue</li> <li>• A review of the performance to date of the current advertising contract</li> <li>• A review and lease expiration timeline of all current contracts for service providers that generate non-fare revenue including, but not limited to, retail concessionaires, newspaper providers, and commercial lease holders</li> </ul>	Chief Customer Officer	A report entitled <a href="#">New Retail Strategy</a> which responded to the motion was before the Board at its February 15, 2018 meeting.	Closed



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May 31, 2016	TTC as an Essential Service	J. Mihevc	Request staff to report back after discussions with the Province.	Chief People Officer	<p>A report entitled <a href="#">Essential Services Review</a> which responded to the motion was before the Board at its October 16, 2017 meeting.</p> <p>The province has completed its review on this matter. Staff will continue to work with the Province and will report back if any decision or further direction is required.</p>	Closed
September 28, 2016	TTC Surplus Land Review	<p>J. Mihevc</p> <p>S. Carroll</p>	<p>That staff report back on the resource requirements to deal with TTC's surplus land in a realty manner including conceptual designs to assess TTC operational requirements as well as other costs and practical timing of possible developments.</p> <p>That staff report back in consultation with the CMO &amp; Build TO, on mandate and business model refinements necessary to facilitate partnership development models to meet a broader range of the TTC's facility, accommodation needs and revenue needs.</p>	Chief Capital Officer	<p>A report entitled <a href="#">Surplus Property Review – Phase 2 Update</a> which responded to the motion was before the Board at its March 20, 2018 meeting. At the same meeting, the Board received a presentation from CreateTO which provided an update on the <a href="#">Integrated Real Estate Service Delivery Model</a>.</p>	Closed

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June 15, 2017	New Business: Eglinton Crosstown Operation Agreements and Associated Costs	D. Minnan-Wong	<p>1. That staff report back to a meeting of the Commission, no later than September 2017 on the estimated operating costs of Line 5, broken out into its respective categories; and</p> <p>2. That the report provide a status update on discussions held with Metrolinx on the division of responsibilities related to those areas of cost that the TTC is being asked to assume.</p>	Chief Service Officer	The matter is being addressed through the Collective Bargaining mandate process.	Closed
June 15, 2017	Express Bus Route Network Study	J. Campbell	<p>Direct TTC Staff to evaluate the possible effective 'relief' that could result on Line 1 with the implementation of a Tier 2 Yonge Street Express Bus from Finch to downtown.</p> <p>Direct TTC staff to evaluate the effect on ridership should variable (premium) fares be introduced to Tier 1 and Tier 2 express routes and return with a pilot project for consideration.</p>	Chief Customer Officer	A report entitled <a href="#">Capacity Improvements on Bus and Subway Services</a> which responded to the motion was before the Board at its May 8, 2018 meeting.	Closed

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January 18, 2018	Managing Crowding on Line 1 Yonge University	J. Campbell	<p>1. That staff report in the second quarter of 2018 on the possible ridership that would be realized with additional rush-hour express bus routes utilizing a dedicated high occupancy vehicle (HOV) lane along the busiest subway routes; and</p> <p>2. That the report identify the number of articulated buses required, the number of stops that would be implemented and the annualized cost of the added service.</p>	Chief Customer Officer	A report entitled <a href="#">Capacity Improvements on Bus and Subway Services</a> which responded to the motion was before the Board at its May 8, 2018 meeting.	Closed
January 25, 2018	Ridership Growth Strategy 2018-2022	M. Fragedakis	1. That the Board direct TTC staff to develop with the Greater Toronto Airport Authority a design for a wayfinding solution at Pearson International Airport for TTC Bus 192 and report back to the Board with their preferred design and estimated costs on creating and installing the necessary way-finding signage.	Executive Director – Corporate Communications	A report entitled <a href="#">Improving Directional Signage for TTC Services at Pearson Airport</a> which responded to the motion was before the Board at its May 8, 2018 meeting.	Closed

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January 25, 2018	Ridership Growth Strategy 2018-2022	V. Crisanti	1. That TTC staff work with staff from Metrolinx and the City and report to the TTC Board on the progress of the Finch West LRT and the viability of endorsing a Finch West LRT extension south to Pearson Airport, and a new GO Station at Rexdale Boulevard and Highway 27.	Chief Capital Officer	<p>On May 7, 2018, Infrastructure Ontario and Metrolinx announced that Mosaic Transit Group has signed a contract valued at \$2.5 billion to design, build, finance and maintain the Finch West LRT project. Mosaic's successful proposal will deliver the LRT by 2023. A feasibility study was completed by TTC's Transit Expansion Group in 2010 which identified possible options for the extension of the Finch LRT Line to Pearson Airport linking with the Eglinton West LRT Line. The potential of proceeding with these extensions are the subject of ongoing discussions between Metrolinx and City staff. TTC staff will report back to the Board on any substantive decisions.</p> <p>Metrolinx at its March 2018 Board meeting reviewed 12 new potential stations through Preliminary Design Business Cases, updated 5 Business Cases and committed to evaluation of 2 new locations at Walkers Line and Woodbine-Highway 27 stations. Metrolinx staff will report back to their Board in June with the 2 new Preliminary Design Business Cases.</p>	Closed