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Decision: PRESTO Update and Transition Overview

At its meeting on June 12, 2018, the TTC Board adopted the recommendations in the staff report as follows:

It is recommended that the Board:

1. Endorse the PRESTO Transition Plan presented in this report;
2. Authorize a contract upset limit in the amount of \$2,700,000 with Giesecke & Devrient Systems Canada Inc. for the supply of legacy fare media cards, with the expected actual requirement likely not exceeding \$1,000,000 should the order be required.
3. Direct TTC staff to include the required transitional costs in the 2019 TTC Operating Budget, currently estimated at \$19,500,000;
4. Direct staff to forward a copy of this report to the City Manager - City of Toronto, and Metrolinx.

The Board also adopted the following member motion:

That the PRESTO device and system performance assessment incorporate analytical information on the granular customer experience, particularly areas creating barriers to adoption, for example, ease of loading the card, provision of transfers, etc. with the objective of creating an intuitive customer experience.