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Decision: Post-Implementation Review of 2015 Service Improvements

At its meeting of November 13, 2017, the Board approved the recommendations in the staff report, as follows:

It is recommended that the Board:

1. Approve the bus services that meet the all-day, every-day network service standard of 10 boardings per service hour to be included as part of the TTC's regular network (section 1.1.1);
2. Approve extending the trial period for bus services that nearly meet the all-day, every-day network service standard of 10 boardings per service hour and direct staff to report back on their performance in Q2 2018 (section 1.1.2);
3. Approve the reallocation of resources for bus services that do not meet the all-day, every-day network service standard of 10 boardings per service hour (section 1.1.3) effective April 1st, 2018. The last day of service would be March 31st, 2018;
4. Approve the express bus services to be included as part of the TTC's regular network (section 1.1.6).

In addition, the Board adopted the following member motion:

1. That staff be requested to report quarterly through the CEO's Report on crowding on all modes, including:
  - a. Dates and names of routes and periods that exceed the 95% crowding standard;
  - b. Explanations for deviations (eg. construction, special events, etc.); and
  - c. Progress on meeting the standard.
2. That TTC staff be requested to report back through the Ridership Growth Strategy on the financial resources that may be required for all routes to meet standard, and the financial resources required to drive ridership growth including additional buses that will be required and bus garages #9 and #10 to service them and that such bus garages include planning for electric buses.