



Decision: Update to TTC Service Standards

At its meeting of May 18, 2017 the Board adopted the recommendation in the staff report, as amended by the addition of Recommendation 2.

1. Approve the service standards attached to this report to help guide the process by which the TTC plans and evaluates transit services to ensure that the TTC meets its responsibility of providing service effectively and efficiently;
2. Request TTC staff to review and report back as part of the Ridership Growth Strategy on:
 - a. A lower loading standard;
 - b. Improved maximum headway standard, especially for buses (for example, 15 minute maximum headway);