# **TTC Connects**



## Welcome to the December edition of the TTC Connects newsletter!

We have exciting program updates to share!

#### TTC launches new website

We're pleased to announce the TTC's new and improved website, <u>ttc.ca</u>, is now live! The new <u>ttc.ca</u> is a seamless, responsive and more accessible user experience that will help customers better navigate our transit system. Designed with mobile in mind, the site's simple layout and new features make using our website easier than ever.

#### First all-female Transit Operator Class graduated in August 2021



In August, the TTC's first all-female Transit Operator Class graduated from the Transit Operator Program. The TTC is on track to increase the number of women operators it hires by 40% in 2021. Visit <u>ttc.ca</u> to learn more about how to apply for the TTC's Operator program.

#### Mandatory COVID-19

#### **Operator spotlight**

Elise McAdam Bus Operator



### What does your role entail? What does your day to day look like?

As a TTC operator, I am responsible for safely taking customers from one end of their journey to another. From the moment I arrive at work, to the end of my shift, I take great pride in operating my vehicle and ensuring our customers have a smooth and pleasant experience.

# What's a perk about working in transportation that most people don't know about?

The perk about working in transportation that most people don't know about is that we have an amazing sense of community and family within the TTC. Each employee is treated with equality and respect regardless of what gender, race or skin colour they are. Working at the TTC is not just a job to me, it is like being part of an extended family. We also have an amazing retirement package and health benefits that extend to my entire household.

# Applications are still open for the transit operator role!

Apply now! <u>Click here.</u>

Need help creating your account and setting up your candidate profile? Check out this <u>step-by-step guide</u>.

Need more information? Send us an email at transitoperator@ttc.ca

What advice would you give to women who are thinking about starting a career in transportation? What notions did you have about the role before you started?

My advice for women who are thinking of starting a career in transportation is that they should never feel like they are less qualified than men, and they should focus on how great an opportunity working at the TTC will be for them and their future. They should not worry about not having the ability or mind set to drive a large vehicle. With the extensive training that TTC offers, they will be well equipped and qualified to operate any mode of transportation within the company. Have confidence in yourself and all will prevail.

Before I started, I was worried about how I would balance the shift work with being able to spend time with my family and tend to my responsibilities at home. I was also worried about how I would operate such a large vehicle. Now that I've work here, I don't have those same worries. I am able to balance my work shifts and personal life and driving a large vehicle is actually easier than I first thought!

#### Access for all

The TTC is an inclusive and supportive employer that is committed to recruiting candidates who represent the city that we serve. If you

#### TTC network outage

A recent network outage at the TTC has impacted our recruitment program.

Existing applicants may experience longer than normal wait times to be contacted for next steps. We apologize for any inconvenience this may have caused and thank you for your continued patience.

#### Happy holidays!

On behalf of the Transit Operator Recruitment team, we wish you a safe and happy holiday season and a Happy New Year.



#### Did you know?



#### vaccination policy

To protect the health of our employees, COVID-19 vaccines are now mandatory for all TTC employees, contractors and students. The full mandatory vaccine policy is available online at ttc.ca.



#### are applying for a job and require an accommodation, let us know. We are here to support you during all stages of the recruitment process. Email us at <u>transitoperator@ttc.ca</u> and a talent management team member will get back to you.

Friday December 3, 2021 is International Day of Persons with Disabilities. To learn more on how to get involved <u>click here</u>.

## What made you consider a career as a TTC operator?

I chose to become a TTC operator because it lets me combine a few of my favourite things, such as working with the public and driving large vehicles. I love people and I love driving! The career possibilities the TTC offers are unbelievable and I really enjoy being an essential part of my city!

#### **Connect with the TTC**

Keep up with us! Follow us on Twitter, like us on Facebook and find us on LinkedIn.

@TTCnotices | @TTChelps



You are receiving this email because you registered for the "TTC Connects: Women as Transit Operators" information session. If you are no longer interested in the position or do not want to receive future communications regarding this position, please email transitoperator@ttc.ca to unsubscribe.