

## Welcome to the June edition of the TTC Connects newsletter!

### We have exciting program updates to share!

Were you unable to attend a Transit Operators virtual information session? We've got you covered! Look out for an updated session recording coming soon.

### Applications are still open for the Transit Operator role!

[Apply now!](#)

Need help creating your account and setting up your candidate profile?

Check out this [step-by-step guide](#).

Need more Information? Send us an email at [transitoperator@ttc.ca](mailto:transitoperator@ttc.ca)

## The TTC goes green!

### McNicoll Bus Garage

You've probably noticed the TTC has increased our electric vehicle fleet to over 60 buses in recent years. If you look up, you'll find another sustainability initiative that has taken root. Many TTC buildings feature a green roof, comprised of grass or sedums (a type of succulent plant). These roofs help keep the building cooler in the summer by reducing solar heat gain. They also absorb hundreds of thousands of litres of rainwater to reduce storm water runoff.

The TTC's newest building, the McNicoll Bus Garage, boasts the largest green roof in Toronto. It features solar panels as well as a storm water retention system with the capacity of an Olympic-sized pool.



### Keisha Campbell

Chief Diversity and Culture Officer

TTC recently announced their first Chief Diversity and Culture Officer – Keisha Campbell. Keisha's role will strategically align the critical functions of Human Rights and Investigations, Diversity, Fare Inspection and Special Constable Complaints as well as Talent Management. This new Group will retain end-to-end accountability and will develop, lead, review, implement and manage all policy, programs and practices addressing Anti-Black Racism, Diversity and Inclusion, as well as Recruitment and Outreach.

Keisha is aware of this fall's upcoming milestone for the TTC. The TTC will have been around for 100 years and there has been so much transformation and growth over the past century. With that proud history, many TTC employees have reached out to the Chief Diversity and Culture Officer and shared their excitement regarding what is on the horizon for the organization.

The Chief Diversity and Culture Officer thinks the steps we have taken to change representation at the TTC have been an important

start. However, we need to continue to review existing practices and create a culture where all employees feel included and ultimately proud to work here.

## Operator Spotlight

### Charline Sargue

Streetcar operator



### Why did you chose to become a transit operator?

I chose the TTC as a career, as I was keeping an open mind to opportunities. I was open to a career change and working at the TTC was a natural progression, as I started as a temp in the Wheel-Trans reservation department. I held this position for about six months and then transitioned to security guard at the Hillcrest yard. I decided to become a Transit Operator and have held this position for the past ten years. I wanted to be on the road and be able to connect with the community. I wanted to do my part in this wonderful city, helping to make things move, literally.

### What is a perk or a benefit of working in transportation, that most people aren't aware of?

We get to meet and interact with a variety of people. Consistent riders get to know us and we get to know them. This can be a great feeling. We are provided with dry cleaning for our uniforms. There are promotional offers on a

variety of merchandise, discounts on attractions, as well as an educational scholarship for our children.

### What does a typical shift look like for you?

A typical shift for me starts around 5 a.m. I get to bed early the night before, after preparing my items for work. In the morning, after getting ready I park my personal vehicle. It's still pretty dark by the time I get to the division. I report to the wicket clerk, locate the streetcar number and track, then I start my shift. It may be a bit slow at first but then, as riders come on, their energy helps to pick mine up and before you know it, I'm in the groove! Downtown is usually pretty busy and constantly on the go. I have to always be prepared as anything can happen at any time on rails. When my shift ends, I complete the necessary protocols, I retrieve my personal car and head home to start the process all over again.

### What advice or helpful information can you provide about the training program?

The training program is intense, very informative and helpful. It's designed to help you be successful, however, you need to study, be prepared to engage, be punctual, well-rested, complete all assignments and follow the instructor's directions.

## Did you know?

### The TTC once had double-decker buses.

Back in the 1920s, the TTC fleet sported a few double-decker buses, which made for quite the open-air experience on the top level.



### The TTC had different names in mind for some stations.

Dundas West Station was initially proposed as "Vincent," after a nearby street erased by The Crossways development, and the northern portion of Spadina Station was almost a separate stop named "Lowther." The TTC also seriously considered renaming St Patrick Station "Art Gallery," after the nearby AGO.

## Connect with the TTC

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@TTCnotices | @TTChelps



You are receiving this email because you registered for the "TTC Connects: Women as Transit Operators" information session. If you are no longer interested in the position or do not want to receive future communications regarding this position, please email [transitoperator@ttc.ca](mailto:transitoperator@ttc.ca) to unsubscribe. Please note, going forward future newsletters and Transit Operator related communications will be sent from [transitoperator@ttc.ca](mailto:transitoperator@ttc.ca).