

Welcome to the April edition of the TTC Connects newsletter!

We have exciting updates to share. In this issue you will find:

- Applications are now open for the transit operator role!
- Career progression spotlight: Barbara Battistuzzi, Chief Instructor, Rail Transportation Department
- Job readiness: Putting together your best application
- A look back: The TTC celebrates International Women's Day

If you missed the "TTC Connects: Women as Transit Operators" virtual information session, check out a [session recording](#) to hear women transit operators sharing in their own words what they love about working at TTC.

Applications are now open for the transit operator role!

Apply now at ttc.ca/jobs

Need help creating your account and setting up your candidate profile? Check out this [set-by-step guide](#).

Career progression spotlight



Barbara Battistuzzi
Chief Instructor, Rail Transportation Training Department

Barbara Battistuzzi started her career at the TTC as a streetcar operator. After spending a number of years moving customers through the city, she took on progressively responsible roles in the TTC's Operations Training Centre. As a Chief Instructor, she plays a key role in the development of employees as they define their own careers in transit.

"The priority to close the gender gap is slowly shrinking in Operations. I'm proud to be part of that and will do whatever I can to support and encourage women to join us."

What made you consider a career as a transit operator?

I started working at TTC in my mid 30's. I was looking for a career that would give me financial security

and a pension. I also knew that there would be opportunities for advancement that would allow me to make use of my education and life experience.

What personal qualities helped you obtain your current role?

My interpersonal and communication skills have helped enormously, and my education. It comes down to knowing how to relate to people no matter their job title, being truthful and transparent, treating people with respect, and going the extra mile when needed. I take pride in a job well done and believing in myself.

What makes you proud of your work?

Helping to develop instructors and employees so that our transit system is safe and customers have a positive experience. I live in downtown Toronto, and both my kids and many friends take the TTC every day. I love to hear when they have positive experiences and I hope I played a small part in that.

What advice would you give to women who are thinking about starting a career in transportation?

As a single parent, the TTC has allowed me to be financially independent. I have been able to raise my kids on one income and I have not had to juggle multiple jobs or rely on anyone to make ends meet. However, finding child care can sometimes be a challenge. You have to have a good support network

Job readiness: Putting together your best application

Together with our community partner, VPI Working Solutions, we've come up with the following tips to help you create a great resume and prepare for your interview.

Building your resume

1. Be clear – keep it simple and concise.
2. Use key words specific to the position being applied to (tailor your resume according to job duties).
3. Include your entire working history and volunteer experience, no job is unimportant!
4. Triple-check your contact information and watch out for spelling mistakes.

Interview tips:

1. Make sure you are in a quiet space with limited noise or distractions.
2. Review the job description prior to the interview to ensure you are ready to answer relevant questions.
3. Research the STAR method for answering behavioural-based interview questions and be prepared with your best examples.
4. Bring one or two questions to ask the person interviewing you. Ask about opportunities for promotions, if that interests you!

Need more help with your resume or interview skills? [View our list of community agencies and employment service providers](#) to assist you with your employment and training-related needs.

and many helping hands to cover different shifts, but after a couple of years, it gets much better! I would also say that being a female in a male dominated industry shows my daughters that anything is possible.

How do you decompress after a busy day?

Since I live in the city, I ride my bike to work when I can. I try and walk home or build a walk into my day. I swim. I read. I go for a massage. I take care of me. I leave work at work.

A look back: the TTC celebrates International Women's Day

TTC employees celebrated this year's International Women's Day (IWD) by joining the pledge to #ChooseToChallenge gender bias and inequality. Check out TTC's [LinkedIn page](#) to see how we paid tribute to the contributions and achievements of women in our society. Follow us to stay up to date!



Did you know?



The TTC has more than 2300 buses



By 2042, all TTC's fleet will be zero-emissions through the use of electric and alternative fuel buses



The TTC has 52 accessible stations, with the most recent being Bay Station in January 2021



The TTC employs nearly 2600 women

Connect with the TTC

Keep up with us! Follow us on Twitter, like us on Facebook and find us on LinkedIn.



@TTCnotices | @TTChelps

You are receiving this email because you registered for the TTC Connects: Women as Transit Operators Information Session. If you are no longer interested in the position or do not want to receive future communications regarding this position, please email jobs@ttc.ca to unsubscribe.