

Welcome to the first ever issue of the TTC Connects newsletter!



The TTC's Talent Management team has developed this newsletter for registrants of the virtual information sessions for TTC Connects: Women as Transit Operators. Our 2021 goal is to keep you up-to date on the organization and the fantastic people that make it a great place to work. We'll continue to share important information in future issues to come.

Thank you for making the Women as Transit Operators virtual information sessions an outstanding success. We recorded more than 4,000 registrants for the 2020 sessions – don't forget to check out [a session recording](#) if you were unable to attend.

Operator spotlight

Get to Know Amanda Coward, Transit operator



What made you consider a career as a transit operator?

I planned my career path to venture into an aspect of community service, ideally social work and law. Upon leaving school, I realized I needed even more schooling and specialized experience. I remember what encouraged me then was the advice of my cousin. She said the TTC had many opportunities to do anything you wanted. Therefore, I put it into perspective and realized the best medium to get experience and make a difference in the community was through the transit system. I applied and I have been here ever since 2014.

What advice would you give to women who are thinking about starting a career in public transit?

I would advise any women considering a career in public transit to be passionate about providing service to others because that is exactly what the job entails. Knowing that you have helped get people up and down the busy city safely is a reward in itself, and to always remain conscious of that. Also, be

open-minded and non-judgmental, expect the unexpected and be receptive to the many diverse circumstances you may face in order to determine the best outcome for everyone.

Tell me about your most memorable day on the job. What happened and why did it impact you the way it did?

A lot of people have made such an impact in my life over the years that it's almost like every day is memorable. I am talking about the good and the difficult. Recently, I remember one man who caught my bus with a colleague every day and he was so appreciative that I would wait for him at the stop. He gave me a signed thank-you card that said "My favourite TTC Driver!" This was memorable because he went out of his way to show his gratitude.

What are some of the challenges you've faced while working during COVID-19? How have you been able to overcome them?

A lot of us can agree on experiencing COVID-19 fatigue. However, I try to be extra accommodating. My job is an operator, but it is also a community partner. So in saying that, nothing crazy has happened, but there is a lot more sympathy and empathy going around as people struggle to get over the emotional, mental and financial stresses of the pandemic.

Job readiness: How to register for the TTC Career Centre

While you are waiting for the transit operator role to be posted there are several steps you can take to prepare yourself for a successful application.

A message from the CEO

I'd like to thank you all once again for your participation in the virtual information sessions focused on women interested in the role of TTC operator. I was proud to be on the guest speakers' list with several women colleagues from within the organization.



As CEO, it's my job to ensure our company is attracting talent and skill from all corners of the region. This includes members from our society that have, for far too long, been underrepresented in public transit in Toronto.

TTC employees take great pride in the work they do to build and run a world-class transit system for Toronto – one that's reliable, accessible and inclusive.

We're building a diverse and qualified workforce and we hope that you'll soon be part of our great team!

Richard J. Leary
Chief Executive Officer

Here we outline how to create a Success Factors profile and create job alerts to stay up-to-date on upcoming jobs once they are available.

How to register for the TTC Career Centre and create job alerts

1. Access the TTC Career Centre at ttc.ca/careercentre
2. On the sign-in page select *Create an account*.
3. Register for a candidate profile by entering your account details and select *Create account*.
4. On first access you will be asked to read and accept the Data Privacy Consent Statement. If you agree, select *Accept*.
5. Upload your resume and cover letter in the Candidate profile page.
**A built-in resume scanning tool will automatically extract your resume information into relevant field categories*
6. Review your uploaded information, modify and add profile details as required and select *Save*.
7. Select *Job search* from the Home drop-down list.
8. Select *Search jobs* in the Career opportunities page.
9. A listing of open job opportunities currently available will display.

Note: You can select *Save this search* to create an email alert and be informed of when new jobs are posted.

Did you know?



The TTC was founded in 1921 and has carried more than 32 billion riders.



The TTC has won awards, such as Canada's Best Diversity Employer 2020, Top Employers for Young People 2020 and Greater Toronto's Top 2021 Employers.



One in two executive positions at the TTC are filled by women.



32% of our workforce has 15 years of service or more.

Need help with your resume; interview skills or job search resources? Visit feat.findhelp.ca to find your nearest community partner to assist you with your employment and training related needs.



Want to know more about the TTC's educational requirements for the transit operator role? Find out about all our requirements [here](#).

We can't wait to bring you more exciting news in our next issue!

Keep up with us! Follow us on Twitter, like us on Facebook and find us on LinkedIn.



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