



Accessibility on the TTC

More and more, seniors and people with disabilities are choosing the TTC to get where they need to go.



The TTC has a long history of, and commitment to transit accessibility improvements, in order to make the system accessible to everyone.

Working together with the Advisory Committee on Accessible Transit (ACAT), the TTC has made numerous accessibility improvements to its facilities, vehicles, and services, and is committed to achieving a barrier-free transit system by 2025. The TTC's bus fleet is entirely wheelchair and scooter friendly, as are all bus routes. Additionally, a city-wide program to upgrade up to 2500 bus stops is underway. These improvements will make many more stops accessible to customers using mobility devices. The TTC's new low-floor streetcars are more accessible and equipped with an extendable ramp, contain no internal steps and have priority seating for 15 people. They also have greater capacity overall, air-conditioning and provide a more comfortable ride. The subway train fleet is also accessible.

What makes a station accessible?

Building an accessible system requires retrofitting of stations that were originally constructed in the 1950s to 1980s. Modernizing stations involves multiple complexities in design and construction, including dealing with century old utilities, power upgrades, and property implications. The features that make a station accessible include elevators, easier access fare gates, automatic sliding or push button doors, signage improvements and associated modifications to architectural, structural, mechanical and electrical components.



Easier Access Program

The TTC's Easier Access Program will make all subway stations accessible. As of October, 2018, 44 stations are accessible to people with disabilities, and all stations will be accessible by 2025. In order to meet the 2025 completion date, TTC must retrofit an average of three stations per year. Construction is ramping up across the subway network to deliver accessibility.

- 44 stations are accessible:
 - Coxwell Station became accessible in December 2017.
 - St Clair West Station and Woodbine Station were also completed in 2017.
- Stations under construction in 2018:
 - Dupont, Chester, St Patrick, Royal York, Wellesley and Yorkdale.
- St Patrick Station will become accessible in December, 2018
- The next set of stations scheduled to begin major Easier Access construction are:
 - Runnymede, Keele, Sherbourne, Bay, Wilson, and King.

The completion schedule for all remaining stations is available at:

http://www.ttc.ca/About_the_TTC/Projects/Easier_Access/Easier_Access_Schedule.jsp

Public Art will be incorporated into these stations in accordance with the TTC Public Art Policy. The artists' concepts are displayed at: https://www.ttc.ca/About_the_TTC/Projects/Public_art/index.jsp

Lansdowne Station Easier Access Open House

A public open house was held on June 6th, 2018 to inform the local community about the proposed plan for the three new elevators to be installed at Lansdowne Station alongside other Easier Access improvements. Construction is expected to begin in 2019.



Photos of Lansdowne Station Public Open House held on June 6, 2018.



Photos of customers in mobility devices boarding low-floor buses and being secured by a TTC operators.

Priority seating for seniors and persons with disabilities

In accordance with the Accessibility for Ontarians with Disabilities Act 2005 (AODA), TTC now provides Priority Seating on all of its vehicles, designated for use by persons with disabilities. You must give up these seats for a person with a disability or has a physical limitation requiring priority seating. A customer with a disability occupying a priority seat is not required to move for another customer with a disability. In this situation, use of these seats is on a first-come, first-served basis. You are not required to give up your seat that is not designated priority seating. TTC encourages customer co-operation particularly as it relates to giving up seating for people with disabilities, elderly customers, and pregnant women.

Seats with blue fabric are designated priority seats. TTC By-law No 1 requires that you obey signs posted by the TTC, including Priority seating signs on TTC vehicles. Persons who do not comply with Priority Seating signs may be subject to penalties under this By-law and liable to a fine of \$235.00 plus applicable charges.



Photos of customers in mobility devices boarding a subway via a PRESTO fare gate.