

# TTC Operating Budget & 10-year Capital Plan 2023

TTC Board Presentation January 9, 2023

### **2023 Operating Budget Highlights**



Realigns Service to Match Customer Demand

Focus on Service Reliability & Customer Experience

Invests \$7.1 million in new Safety, Cleanliness and Accessibility initiatives

Incorporates \$22.5 million in efficiency savings, with no service impact.

Recommends 10 Cent Fare Increase, First Since 2020

Adult and Youth Single Fares Only



Readies TTC for Lines 5 & 6 Operation & Line 3 Bus Replacement



Includes continued COVID-19 impact: \$366.4 million

Ongoing discussions with City and Province to secure funding relief.



### **2022 Financial Plan**



### **Gradual Ridership Return**

81% by Year-End 2022



### **COVID-19 Impact**

Ongoing Financial Impacts of \$561 Million



### **New & Enhanced Priorities**

Advance Accessibility, Diversity and Reliability initiatives.



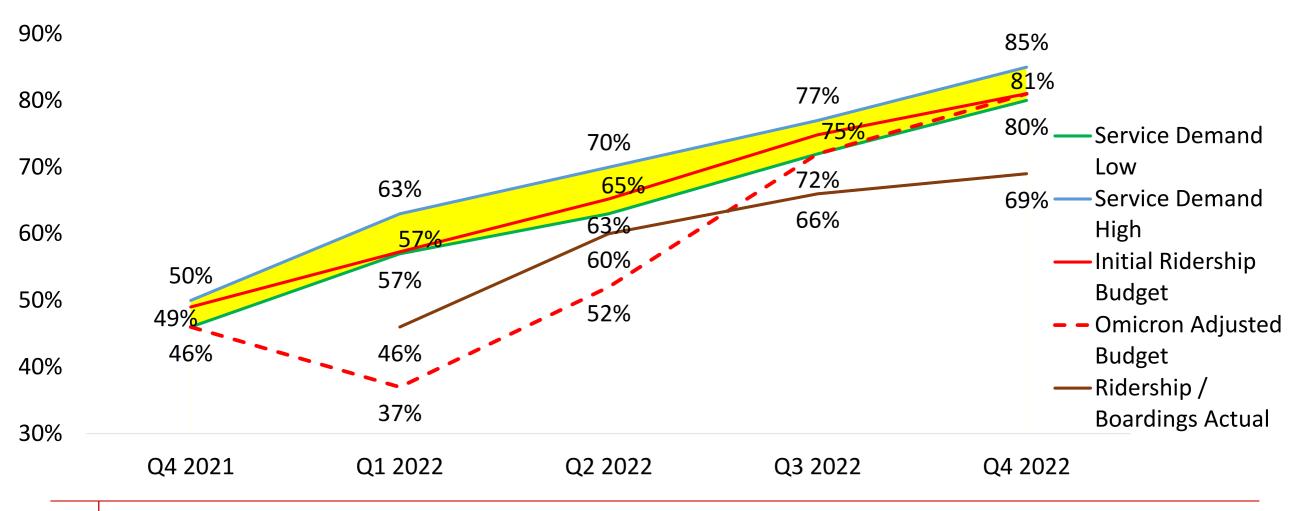
#### **Restore Pre-Pandemic Service**

Return to 100% Pre-Pandemic Service by Q2 2022



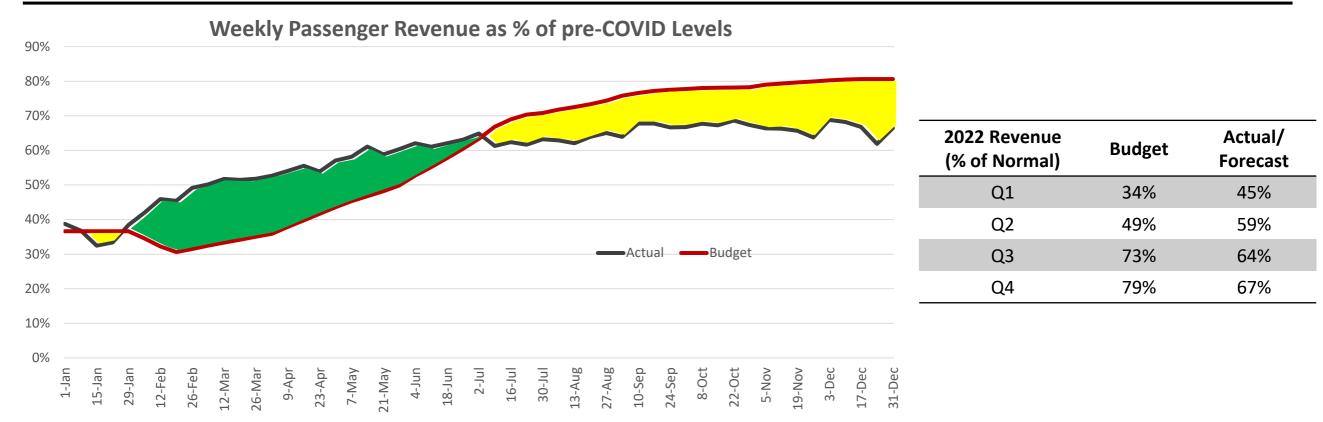
### 2022 Revenue Ridership and Service Demand: Forecast & Actual

**Ridership & Service Demand Forecast (% of Pre-Pandemic Normal)** 





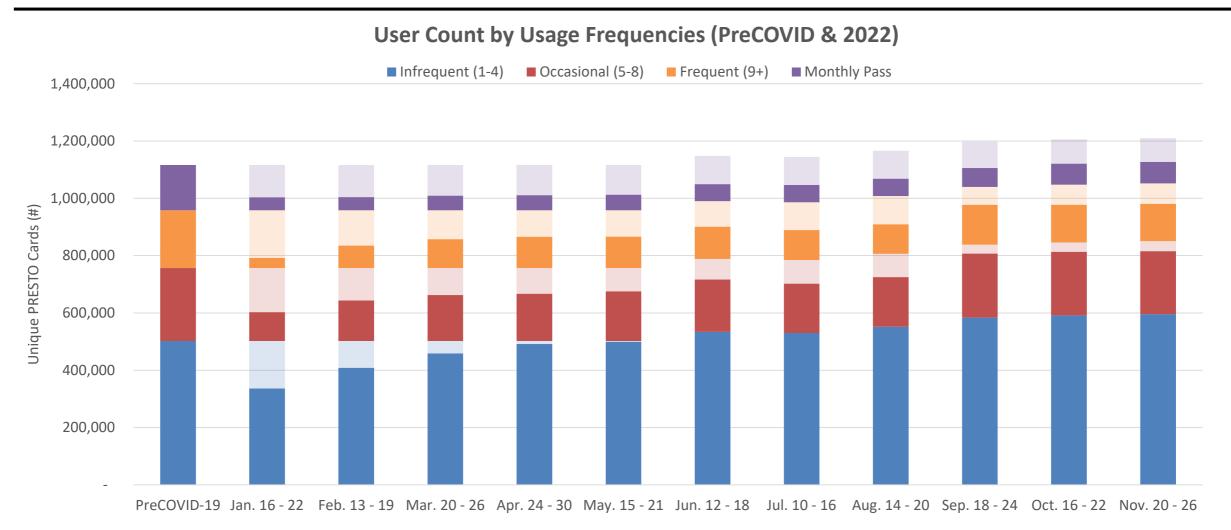
### 2022 Passenger Revenue Trend



- Passenger Revenue exceeded budget in first half of year due to impact of Omicron variant less severe than originally anticipated.
- Second half of the year, passenger revenue trended below budget due to lower than anticipated office commuter travel.
  - Budget anticipated reaching an average of 3 days/week for office workers; currently averaging just under 2 days/week.

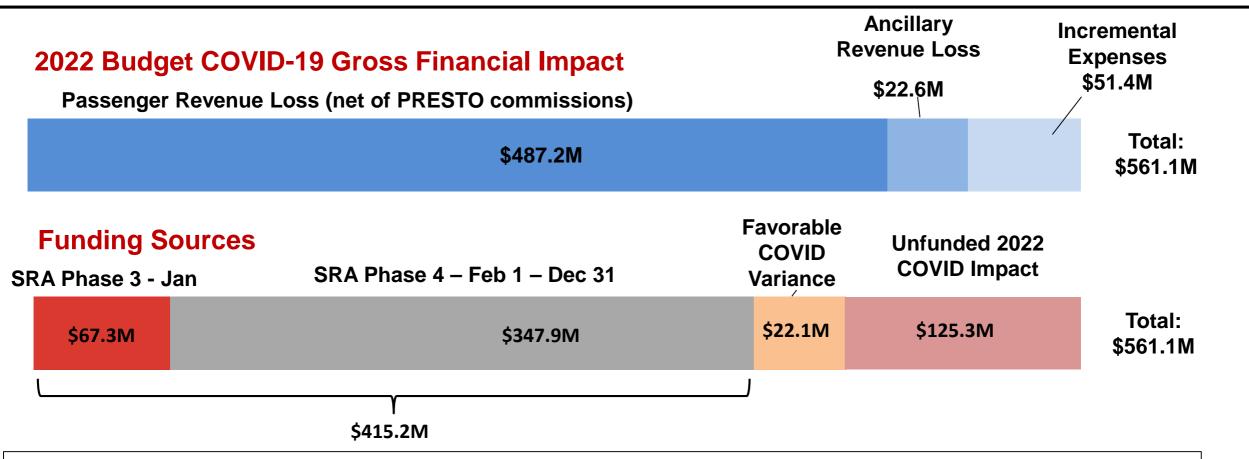


### Revenue Ridership Impact: By User Frequency





### **COVID-19: 2022 Operating Impact**



- Ongoing discussions to address remaining \$125.3M including:
  - Request for Province/Federal government to fund City shortfall (including possible SRA top-up funding)
  - City Backstop plan, includes \$87 million reduction in 2022 TTC Capital Budget



## 2023 Operating Budget & 2024-2025 Outlook



### **2023 Service Priorities**



Safe, Seamless & Reliable Transit Service

#### **Priority Initiatives**

- Increased staff presence in transit system
- System Safety & Cleanliness
- Match Service Capacity to Demand
- On-Time Performance Action Plan
- Safety training for operational staff
- Advance cybersecurity program



#### Transform to Solidify Fiscal Foundation

#### **Priority Initiatives**

- Business Transformation and modernization efforts
- Savings from One Person Train Operation
- Expansion of Wheel-Trans Zone bus service
- Ongoing implementation of Auditor General recommendations
- Phase 2 of Service Plan Reset
- Fare revenue capture through resumption of ticketing



#### **Priority Initiatives**

- Limited Fare Increase
- Service Accessibility Improvements
- Accommodating the increase Wheel-Trans ridership
- Diversity and Gender Recruitment Outreach
- Community Outreach & Diversity Campaigns

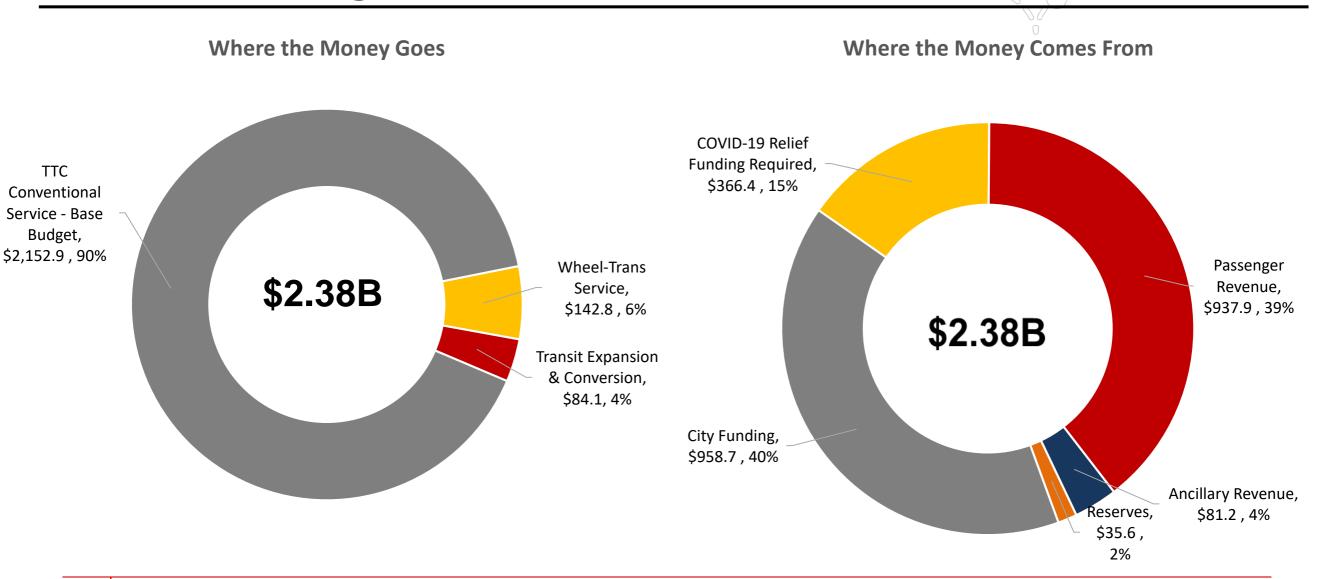
#### Innovate for Future Demand

#### **Priority Initiatives**

- Line 5 and 6 Service
- Line 3 Bus Replacement
- Risk Mitigation plan of fare collection
- Implementing open payments
- Bus Wi-Fi network pilot
- Innovation and Sustainability Strategy and Roadmap



### 2023 Operating Budget Submission: Use and Funding Sources





# 2023 Operating Budget Submission: Overview

TTC Conventional & Wheel-Trans Operating Budgets								
(In \$Millions)	Gross	Revenue	Net	Change vs 2022 Net				
Base Program	2,286.5	1,400.0	886.5	10.4				
Transit Expansion & Conversion	84.1	11.9	72.2	42.6				
Total City Funding ex COVID	2,370.6	1,411.9	958.7	53.0				
COVID Impact	9.2	357.2	366.4	(194.7)				
Total City Funding	2,379.8	1,054.7	1,325.1	(141.7)				
Approved Operating Positions			13,877	36				

### **\$53M Increase in City Funding**

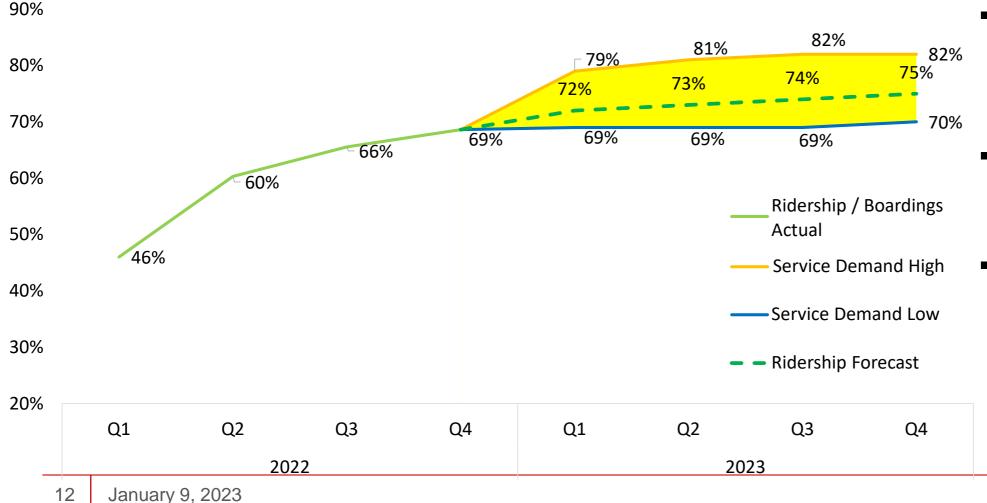
- \$10.4M to address base system requirements
- \$42.6M for Transit Expansion and Conversion:
  - Preparation for Line 5 & 6 Operation.
  - Line 3 Bus Replacement

# Ongoing COVID Impact of \$366.4M

 Primarily Lost Passenger & Ancillary Revenues

### **2023 Service Demand and Revenue Ridership Forecast**

Service Demand & Ridership Forecast (% of PrePandemic Normal)



- Expecting some continued ridership recovery in 2023, consistent with 2022 Q4.
- Further ridership recovery constrained by hybrid work models.
- Planned service provides additional capacity higher than the ridership budget.



### 2023 Passenger Revenue Ridership Budget

90.0% 86.0% 85.9% 84.2% 83.7% 83.2% 81.2% 78.7% 78.7% 81.3% 78.0% 80.0% 73.9% 72.8% 72.9% 71.4% 70.0% 70.0% 60.0% 50.0% 40.0% 30.0% 20.0% 10.0% 0.0% 2023 Q1 2023 Q2 2023 Q3 2023 Q4 Adult PS Senior Youth / Child

#### Recovery by Concession Type (% of pre-COVID Levels)

#### **Key Assumptions**

- No significant waves of COVID cases.
- Similar office work arrangements with in office days at approximately 2 days per week at the end of 2023.
- Similar special events and attendance experience as summer / fall 2022.
- Similar in-person settings for school and post-secondary institutions.

## Revenue \$931.5 M

**Ridership** 

393 M

534M Normal

73.6%

\$1,274M Normal 73.1%



### 2023 Service Budget Matches Service to Customer Demand

- Returns to pre-pandemic planning standards for peak periods and adjusts off-peak standard.
- Protects transit network access

# **Overall service hours will be at 91% of 2019 hours**

### Accommodates

Forecast Ridership at 75% +

### **Adjusts**

 Schedules to reflect actual operating conditions

### Reinvests

Resources to improve service reliability



	Bus	Streetcar	Subway	Total
November 2022				
Scheduled Service	97%	92%	90%	96%
Ridership Demand	77%	65%	66%	69%
Year-End 2023				
Proposed Service	94%	87%	75%	91%
Ridership Budget	80%	72%	73%	75%

Percentages reflect % of pre-pandemic ridership and service hours by mode.



### **Base Pressures**

Total \$116 million base pressures; primarily driven by inflation

#### **Diesel Price Increase**

Collective Bargaining & Cost of Living

Contractual Price Increase Legislative Impacts Service Reliability & Resiliency Other Base Service Costs



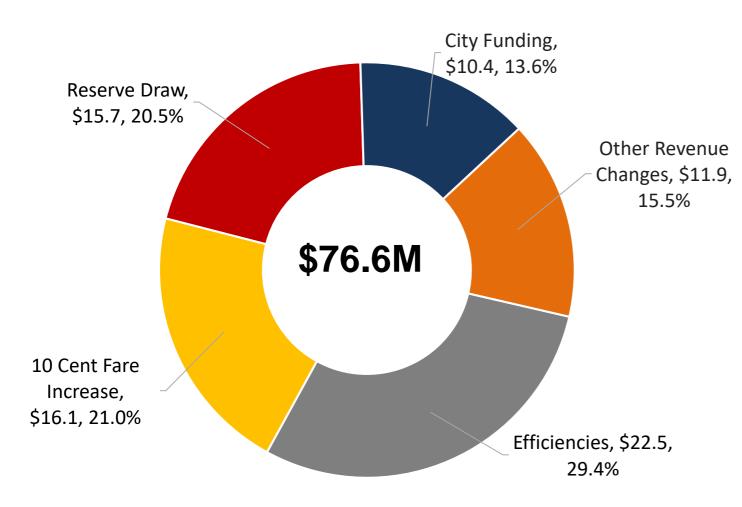


New Investments: Safety, Cleanliness and Accessibility





### **Base Program Balancing Strategy**



- City Funding: \$10.4 million
- Strategies to balance budget: \$66.2 million
  - Revenue Changes
  - Efficiencies
  - 10 Cent Fare Increase on Adult and Youth Single Fares
  - One-Time Reserve Draw



### **Efficiency Measures**

Base Expenditure Reductions and Efficiency Measures (\$Millions)							
Description	ттс	wт	Gross	Net	Pos.		
Base Expenditure Reductions:							
Line by Line Reductions	(9.5)	(0.8)	(10.3)	(10.3)			
Subtotal: Base Budget Reductions	(10.5)	(0.5)	(11.0)	(11.0)	0.0		
Efficiency Measures:							
One Person Train Operation	(7.3)		(7.3)	(7.3)			
Overtime Reductions	(0.6)	(0.1)	(0.7)	(0.7)			
Revenue Operations – Legacy Fares	(0.7)		(0.7)	(0.7)	(6		
Wheel-Trans Additional Zone Buses		(1.2)	(1.2)	(1.2)	(16		
Snow Clearing Contract Savings	(0.8)		(0.8)	(0.8)			
Other Efficiencies	(1.1)		(1.1)	(1.1)			
Subtotal: Efficiency Measures	(10.4)	(1.3)	(11.6)	(11.6)	(22		
Implementation of AG Recommendations:							
Wheel-Trans Call Centre		(0.5)	(0.5)	(0.5)	(7		
After Market Parts Warranty	(0.1)		(0.1)	(0.1)			
Subtotal: Implementation of AG Recommendations	(0.1)	(0.5)	(0.6)	(0.6)	(7		
Total 2023 Efficiencies and Line-By-Line Review	(19.9)	(2.5)	(22.5)	(22.5)	(29		

Savings from efficiency measures, used to reduce base pressures.

\$22.5 million in savings from efficiency measures with no impact to service.

**\$182** million cumulative savings since 2019

### **Transit Expansion and Conversion**

	5	6	3
Service Features	<ul> <li>19 km LRT</li> <li>15 Stations/10 Stops</li> <li>Connects with 3 Subway and 3 GO stations</li> </ul>	<ul> <li>11 km LRT</li> <li>2 Stations/16 Stops</li> <li>Connects with Subway, Humber College, and regional transit</li> </ul>	<ul> <li>8 major routes extended from Scarborough Centre to Kennedy</li> <li>Improved Connections to Line 1, 4 and GO.</li> </ul>
Scope	TTC operates the line pays cost of maintenance by third-party contractor	TTC operates the line pays cost of maintenance by third-party contractor	Bus replacement of train service with 70 buses per hour in peak periods
Status	Operator Training Q1/23	Mobilization & Training to commence in Q3/23	SRT closure and bus replacement in Q4/23
2023 Pressure	\$30.6M	\$10.5M	\$1.5M
2024 Outlook	\$17.7M	\$17.5M	\$10.0M



Transit Expansion and Conversion will continue to significantly impact budget pressures in 2024

### **Highlights**

#### **Operating Pressures\***

- \$111 million in 2024
- \$44 million in 2025

### Key 2024 Drivers

Expansion

- Eglinton & Finch West LRT \$35M
- SRT Express Bus Replacement \$10M

#### Base

- Economic Factors \$27M
- Reserve Draw Reversal \$16M

\*Note CBA is not included beyond April 2024 expiry of collective agreement



### 2024 and 2025 Outlooks: With COVID Impacts

Financial impact of COVID expected to continue through *at least* 2025.

A multi-year, multipronged investment strategy is needed to sustain TTC's existing & expanded service.

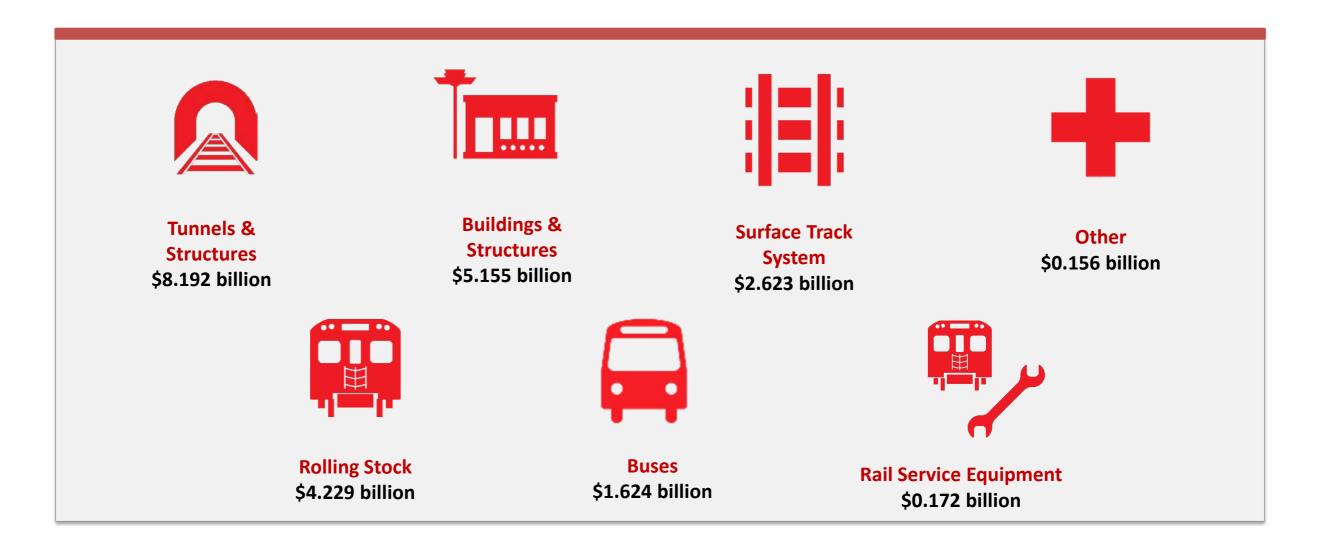
(\$Millions)							
TC Conventional & Wheel-Trans	2024	202					
perating Funding Pressure	111.0	44.0					
OVID-19 Pressure							
Passenger Revenues (Net of Presto Fees)	316.0	303.9					
Ancillary Revenue	14.3	13.3					
Incremental Expenses	19.7	17.8					
ubtotal COVID-19 Pressure	350.0	335.0					



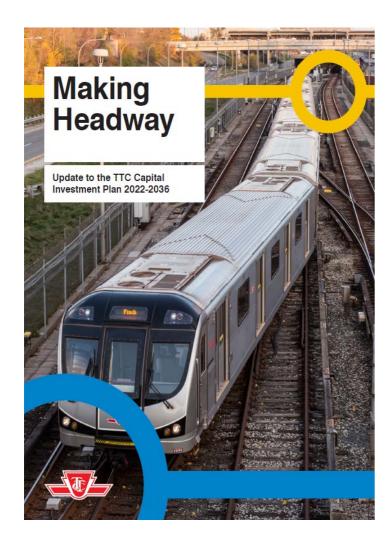


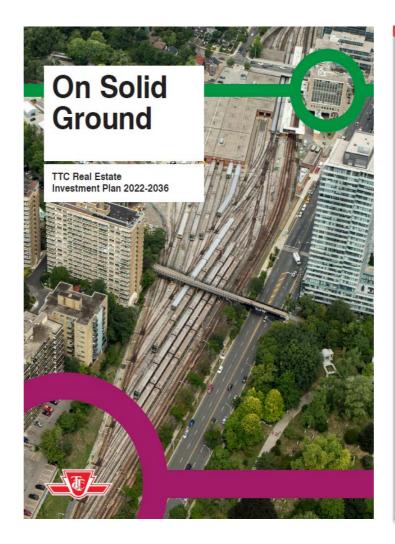
## 2023-2037 Capital Investment Plan, 2023-2037 Real Estate Investment Plan & 2023-2032 Capital Budget & Plan

### **\$22.15 B Capital Asset Inventory to Deliver Services**









- Companion documents guide the TTC's stewardship of \$22 billion asset inventory
- Updated annually

- Identify needs, interdependencies and what is funded, not funded
- Provide a focused roadmap and plan (needs and timing)
- Take integrated approach
- Lay out key investment priorities and funding



### An Integrated Approach to Transit Investments

To get the most from transit investments, they must advance on four fronts in a coordinated way. If there is investment in one category, but others fall behind, the entire system is weakened.





### **Investments Must Advance in Lockstep**

### A number of priority projects were identified as unfunded in the 2022 CIP

Most represent critical interdependencies that, if delayed, would jeopardize the larger program of investment.

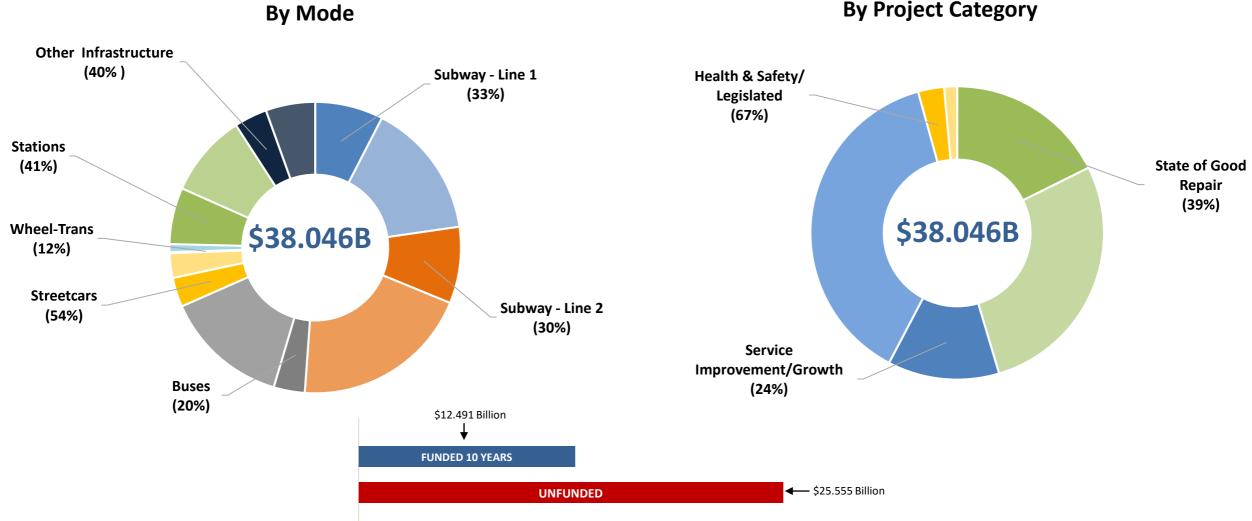
Modernizing the Subway and Expanding Capacity Purchase subway trains Maintenance and Storage Facility Modify Greenwood Yard	\$1.7B	<b>by 2022</b> by 2023 by 2023 by 2023
Transforming and Electrifying Bus Service* Purchase electric buses Purchase Wheel-Trans buses Install charging infrastructure Implement transit priority measures	\$174M \$509M	by 2022 by 2022 by 2022 by 2023
Supporting a Larger Streetcar Fleet Renew Russell Carhouse Upgrade overhead power Maximize Hillcrest Complex	\$71M \$19M \$3M	,
Upholding the State-of-Good-Repair* Scheduled fleet maintenance Safety and legislative System maintenance Operational infrastructure	\$39M \$45M	by 2023 by 2023 by 2023 by 2023





2023-2037 Capital Investment Plan

### 2023-2037 Capital Investment Plan



**By Project Category** 



# 2023-2037 Capital Investment Plan: Update

2022 vs. 2023 Capital Investment Plan Comparison									
	2022-2036		2023-2037			Change			
Description (\$ Billions)	Years 1-10	Years 11-15	15 Year Total	Years 1-10	Years 11-15	15 Year Total	Years 1-10	Years 11-15	15 Year Total
Total Funded	12,051.4	0.0	12,051.4	12,491.2	0.0	12,491.2	439.8	0.0	439.8
Total Unfunded	11,256.6	13,910.6	25,167.2	11,760.7	13,794.0	25,554.7	504.1	(116.6)	387.5
Total CIP	23,308.0	13,910.6	37,218.6	24,251.9	13,794.0	38,045.9	943.9	(116.6)	827.3

#### Key Changes:

#### Funded: +\$440 million

- Increase of Development Charge funding
- Progress on identified critical priorities

#### Unfunded: +\$388 million

- Additions and completions of projects
- Scope refinement and revised cost estimates for existing projects



### 2023-2037 Capital Investment Plan: Progress

In the 2022 Capital Investment Plan, TTC identified four programmatic areas for priority investments.

#### In 2023, TTC has made progress on these key priorities.



Modernizing the Subway & Expanding Capacity

- Purchase subway trains (Top up to City 1/3)
- Modify Greenwood Yard
- Maintenance & Storage Facility



#### **Transforming & Electrifying Bus Service**

- Purchase electric buses
- Purchase Wheel-Trans buses
- Install charging infrastructure
- Implement transit priority measures



Supporting a Larger Streetcar Fleet

- Renew Russell Carhouse
- Upgrade overhead power
- Maximize Hillcrest Complex



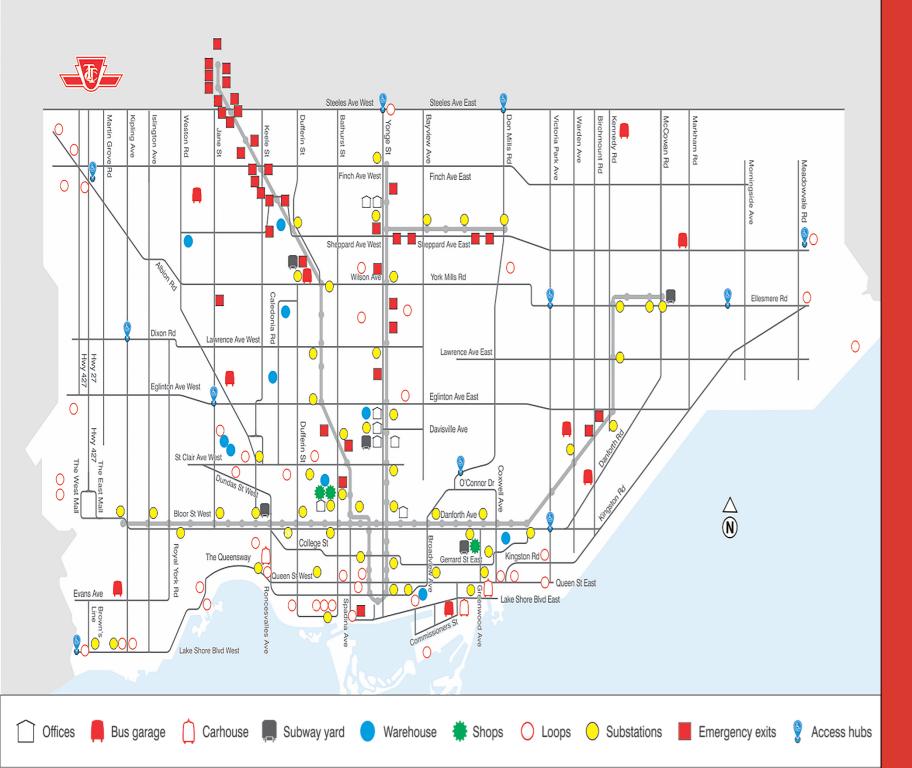
Upholding the State-of-Good-Repair

- Scheduled fleet maintenance
- Safety and legislative
- System maintenance
  - Operational infrastructure



\$750M

Top up



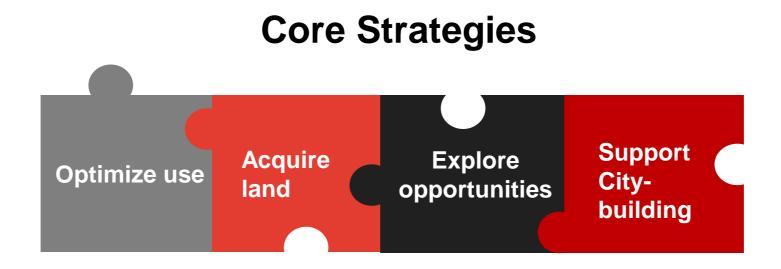
2023-2037 Real Estate Investment Plan

### **Strategic Outcome**

A strategically planned, optimized and managed real estate portfolio that meets TTC's current needs and ensures sustainable growth.

### **Investment Principles**

Optimize use before acquiring. Acquire before expropriating. Own rather than lease. Uncouple acquisition from construction. Include "back of house" needs. Integrate resiliency Be flexible, sustainable and innovate. Maximize value-creation with the City Real estate decisions must be carefully coordinated to support the current and future needs of the TTC and the City.





### Real Estate Investment Plan: Update

#### New Real Estate Needs to Align with the 2023 CIP

- Line 1 Capacity Enhancement
  - o St. Clair West fire vent upgrade
  - o Davisville north track
  - New siding track (Rosedale to Bloor)
- Line 2 Capacity Enhancement
  - Spadina Subway platform expansion
  - New Danforth Substation

#### **Results Achieved to Date**

- Recently acquired 800 Kipling property to accommodate for the 10<sup>th</sup> Bus Garage
- Warehouse space identified for ATC Line 2 and Signals groups

### **Cornerstone plan shared with City Real Estate and CreateTO**

Established new benchmark for real estate planning at the City





2023-2032 Capital Budget & Plan

# **Key Capital Highlights**



- Makes progress on funding critical key priorities identified in the 2022-2036 CIP
- Provides funding to meet commitments:



- Infrastructure to replace Line 3 with bus service in late 2023;
- Installation of digital advertising in the subway network;
- Delivery of 336 hybrid buses;
- TTC Streetcar Program (60 Streetcars and Hillcrest Facility).



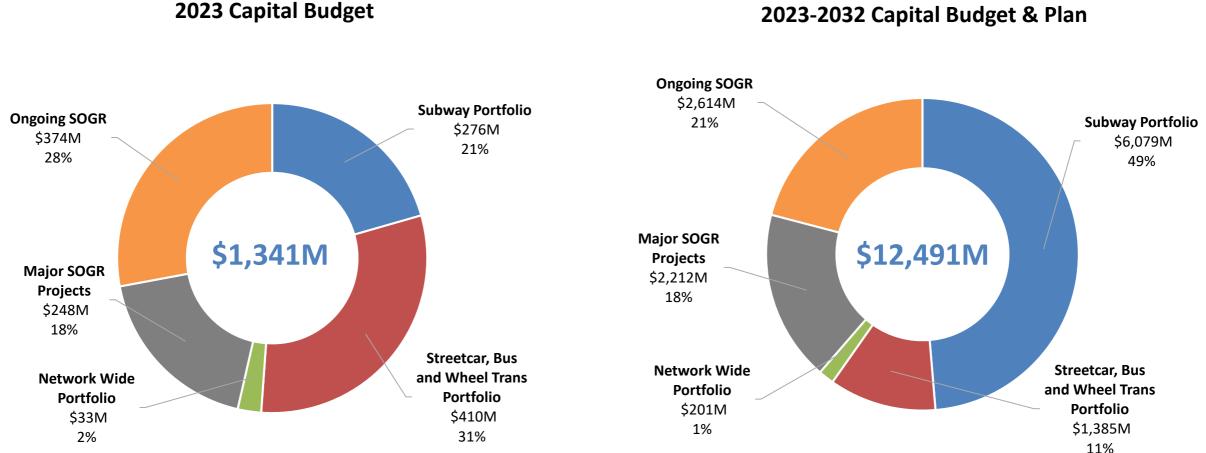
- Advances work on major capacity improvement projects (Bloor-Yonge, Lines 1 and 2)
- Fully funds cost escalations for in-flight projects



 Continues business modernization (SAP; Maximo; Vision; Wheel-Trans and Stations Transformation)



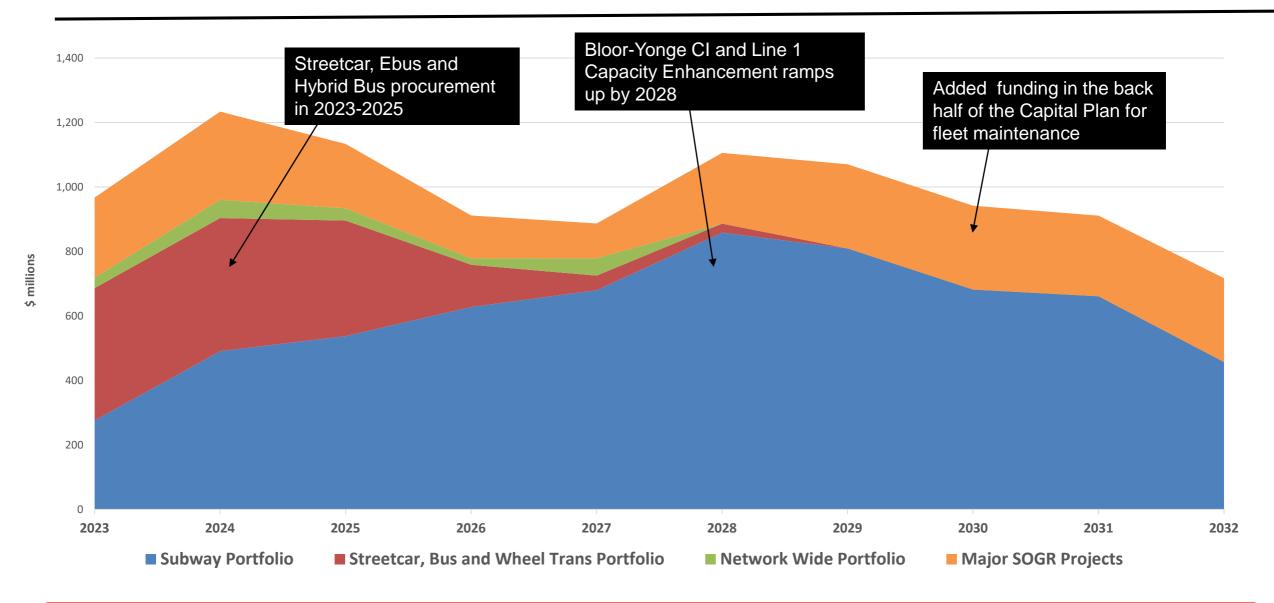
#### 2023-2032 Capital Budget & Plan by Project Portfolio



2023-2032 Capital Budget & Plan

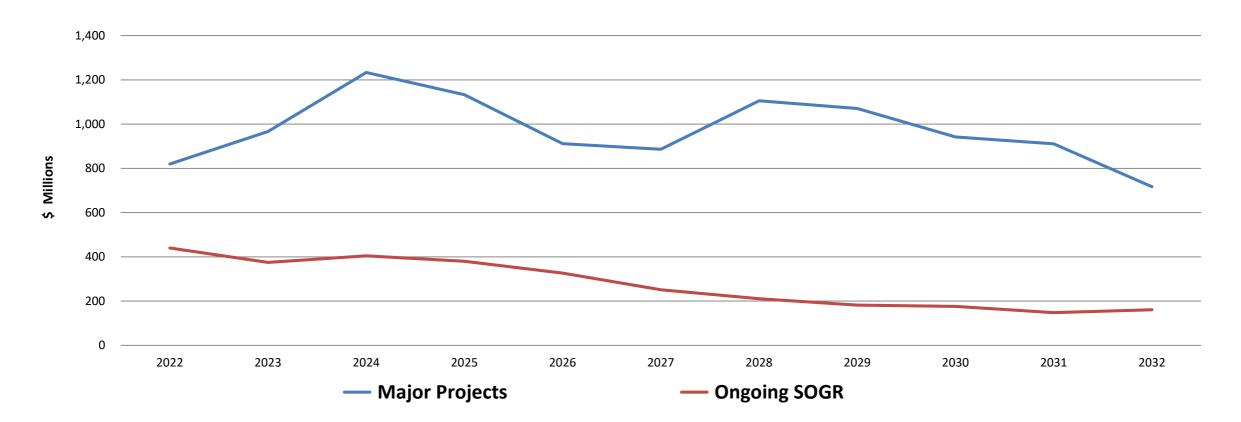


#### **Major Projects Timeline By Project Portfolio**





#### **10-Year Capital Plan: Major Projects vs Ongoing SOGR**

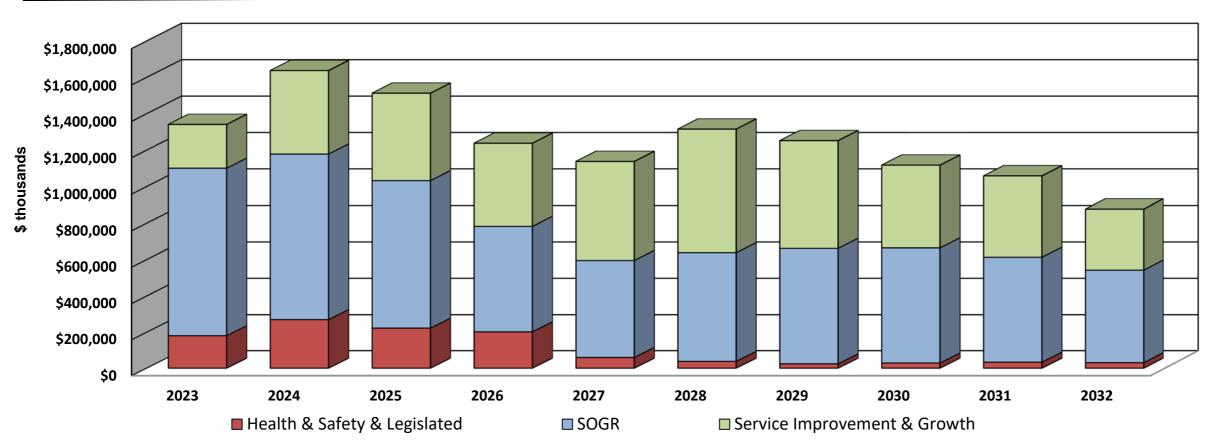


2023 - 2032 Capital Budget and Plan													
(\$ thousands)	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	10-Year Total	% of Total
Major Projects	819,435	966,854	1,233,273	1,133,220	911,614	886,608	1,105,407	1,070,576	941,809	911,162	716,787	9,877,310	79%
Ongoing SOGR	439,772	374,639	404,462	380,074	326,488	251,484	210,584	181,841	176,074	147,687	160,540	2,613,874	21%
Total 2023-2032 Budget	1,259,207	1,341,493	1,637,735	1,513,295	1,238,103	1,138,092	1,315,991	1,252,417	1,117,883	1,058,849	877,327	12,491,184	100%





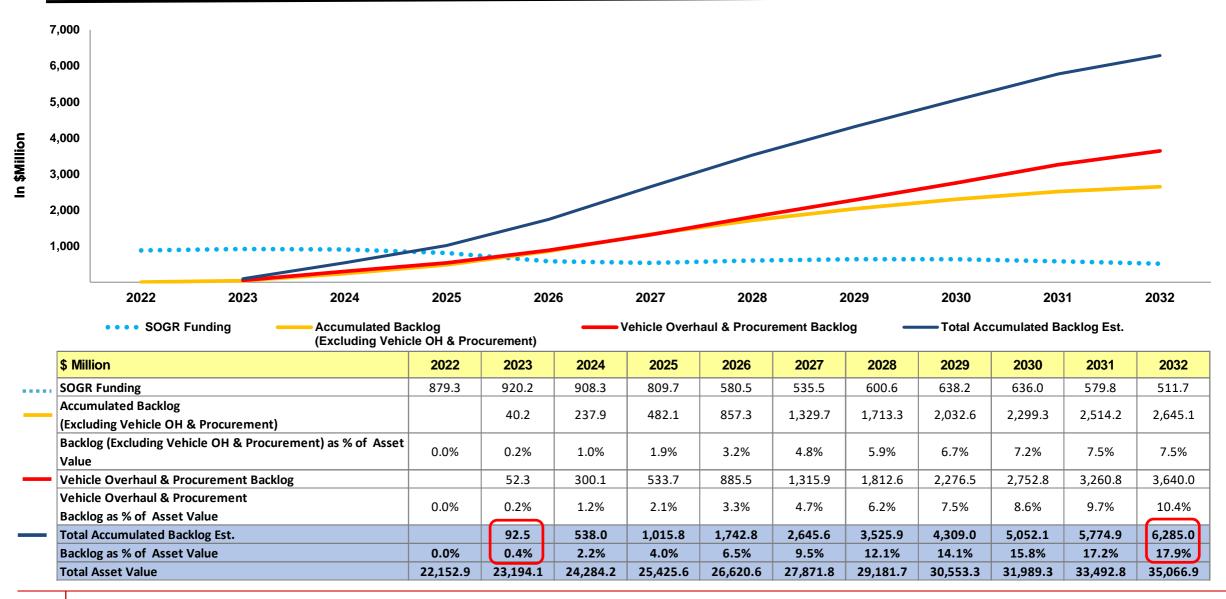
#### **10-Year Capital Budget & Plan By Project Category**



	2023 - 2032 Recommended Capital Budget and Plan by Category										
\$ thousands	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	Total
Health & Safety & Legislated	180,793	270,380	223,050	202,348	59,573	37,727	24,094	28,754	33,308	30,570	1,090,598
SOGR	920,227	908,301	809,744	580,450	535,493	600,552	638,175	636,031	579,761	511,702	6,720,436
Service Improvement & Growth	240,473	459,053	480,501	455,305	543,026	677,712	590,147	453,098	445,780	335,055	4,680,149
Total	1,341,493	1,637,735	1,513,295	1,238,103	1,138,092	1,315,991	1,252,417	1,117,883	1,058,849	877,327	12,491,184



#### State of Good Repair (SOGR) Funding and Backlog





#### \$12,491.2 M

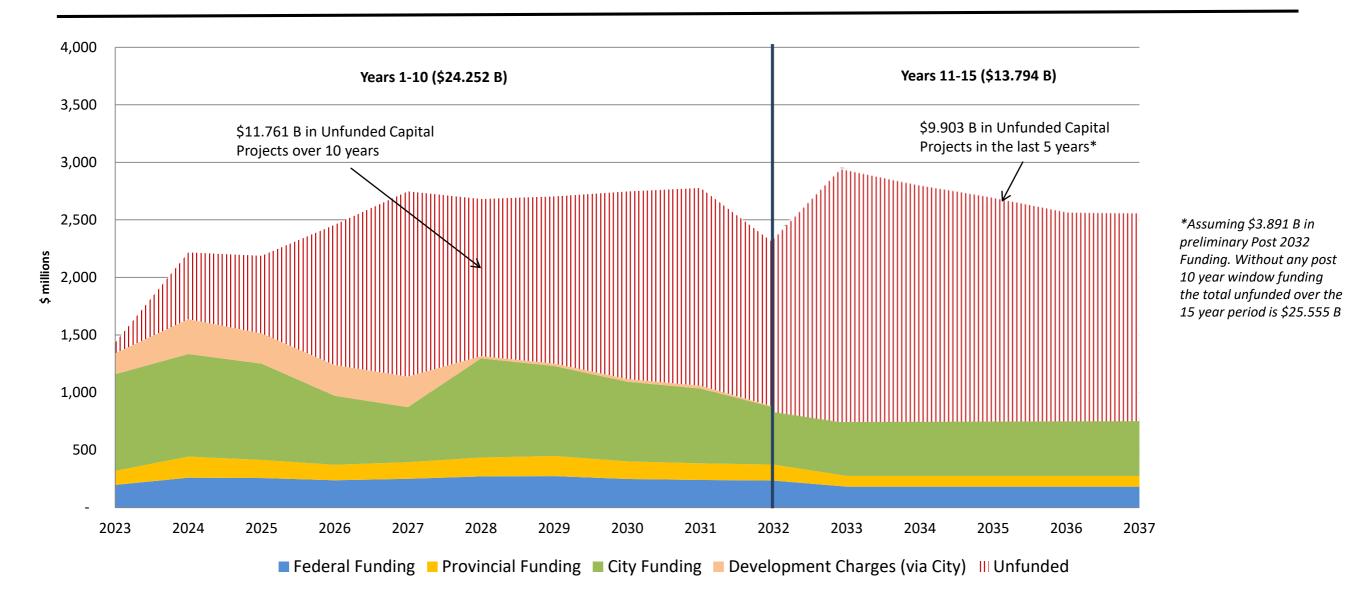
(\$ millions)											
City of Toronto F	Funding	Provincial Fun	ding	Federal Fund	ing	Other Revenue					
\$8,281.4		\$1,519.7		\$2,465.9		\$224.2					
66%		12%		20%	1	2%					
City Building Fund	\$5,695.2	PTIF	\$447.3	PTIF	\$498.1	Other Revenue	\$224.2				
Debt	\$1,142.7	Provincial Gas Tax	\$935.4	Federal Gas Tax	\$1,817.0						
Development Charges	\$1,377.5	Provincial Subsidy - Streetcar Program	\$133.9	Federal Subsidy - Streetcar Program	\$150.8						
Reserve Draws	\$66.0	204 LRV Funding	\$3.1			-					





# Unmet Needs and Key Priorities

#### 2023-2037 Capital Investment Plan: Funded vs Unfunded





### **Unmet Needs**

#### (In \$ Millions) Cash Flow (In \$ Millions) **Project Description** 2027 5 Year Total 2028 to 2032 10 year Total 2033 to 2037 2023 2024 2025 2026 **15 Year Total HEALTH & SAFETY/LEGISLATIVE** 28.2 0.6 60.8 75.8 59.8 225.2 132.6 357.8 106.0 463.8 FLEET PURCHASE PROGRAMS 52.3 257.9 202.3 214.9 415.1 1,142.5 2,502.8 3,645.3 1,619.1 5,264.4 PURCHASE OF BUSES 52.3 76.4 145.7 144.1 226.8 645.3 1.381.3 2.026.6 1,562.1 3.588.7 1,121.5 1,618.7 PURCHASE OF SUBWAY CARS 181.5 56.6 70.8 188.3 497.2 57.0 1,675.7 **OVERHAUL PROGRAMS** 37.6 49.0 159.5 70.7 316.8 149.6 466.4 771.6 1.238.0 154.9 32.8 40.9 9.2 409.0 573.1 **BUS OVERHAUL** 67.9 13.3 164.1 4.8 427.8 STREETCAR OVERHAUL 8.1 54.0 15.1 82.0 107.0 189.0 238.8 SUBWAY OVERHAUL 0.0 0.0 37.6 42.3 79.9 33.4 113.3 123.8 237.1 SERVICE PLANNING 43.9 67.1 56.3 76.0 243.3 250.5 493.8 11.2 505.0 467.7 3,822.6 6,422.2 **KEY BUILDINGS AND STRUCTURES** 273.4 741.1 1.858.5 2.599.6 Line 1 Capacity Enhancement 273.4 467.7 741.1 1,664.0 2,405.1 2,113.8 4,518.9 Line 2 Capacity Enhancement 0.0 194.5 194.5 1,708.8 1,903.3 STATE OF GOOD REPAIR 40.2 200.2 234.1 363.0 460.0 1.297.5 1.298.5 2.596.0 1,888.7 4,484.7 SERVICE IMPROVEMENTS 8.3 31.0 39.1 39.6 118.0 151.2 269.2 2,766.5 3,035.7 3.3 37.0 21.6 1,240.0 1,332.7 2.808.2 4,140.9 GROWTH 30.8 92.7 **Total Unmet Needs (Not Included)** 93.1 579.4 675.1 1.219.0 1,610.5 4,177.1 7,583.7 11,760.8 13,793.9 25,554.7

**Unmet Needs - Projects Excluded due to Funding Constraints** 

\$5.26 billion is needed to fully fund the balance of fleet purchases: 

- 2.390 Buses
- 556 Wheel-Trans buses
- 80 subway trains
- \$1.23 billion is required to complete vehicle overhauls
  - Midlife rebuild of the Nova '40 Bus Fleets
  - Midlife restoration and upgrade of the TR Subway cars

- Line 1 requires \$4.52 billion for the following:
  - \$2.4 billion for the acquisition/construction of new TMSF
  - \$2.1 billion to complete Line 1
- Line 2 requires a total of \$1.9 billion



#### **Key Investment Priorities**



New subway trains



**Electric Bus Fleet** 



Train Maintenance & Storage Facility



**Charging Infrastructure** 



State-of-Good-Repair



#### **Economic Benefits of Transit Investment**



- Approval of the recommended 10-year Capital Budget and Plan will add \$12.6 Billion in additional GDP, \$29.7 Billion in economic activity and over 180,000 jobs
- Funding the key critical unfunded priorities would spur an additional \$7.9 billion in GDP, \$18.7 billion in economic activity and over 114,000 jobs
- If the 15-year Capital Investment Plan were to be *fully funded* it would add \$38.6 billion in GDP, create \$91.4 billion in economic activity and add almost 560,000 jobs over the 15-year time horizon
- 89% of economic benefits generated by TTC investments is within Ontario (with 52% of that being in the GTA) and 11% is realized nationally



### **Environmental and Other Benefits of Transit Investment**



#### GREENHOUSE GAS (GHG) EMISSION REDUCTION 2023-2032 Capital Plan

30,278

Tonnes per Year

- 336 Hybrid buses
- 240 electric buses
- 10 Wheel Trans electric buses



#### OTHER KEY BENEFITS

- State of good repair improves service reliability, prevents passenger delays and reduces the cost of lost
  productivity. Investing in the system critical to the success of the existing system and the economy
- Investments in state of good repair yield a benefit/cost ratio of 3: same as transit expansion.
- Transit reduces traffic congestion: capacity on Line 1 = 26 lanes of traffic, replaces 8-9 Gardner Expressways

**Green Bus Program** 

165,392

**Tonnes per Year** 

209 Wheel Trans electric.

**336** hybrid buses

1,850 electric buses

- o Reduces GHG emissions, improves climate, air quality & public health
- Transit users who switch from personal automobiles realize significant cost savings
- Improved service expands opportunities to travel to jobs and training not otherwise accessible; allows more people to access leisure activities and cultural events



## Long-term Investment in the TTC is As Critical As Ever

- The COVID experience clearly exposed the high dependency on the farebox as a key vulnerability that will challenge the TTC's ability to provide safe, reliable transit service.
- Equally, the SOGR Backlog is growing at an accelerated rate for which funding in TTC's infrastructure is critical.
- While the funding necessary to sustain TTC's existing and expanded service is significant, it should be considered an investment and not a cost.
- Investing in the TTC will accrue economic, environmental and social benefits that extend beyond the city and contribute to the vitality and well being of the region, the province and nation.
- A multi-year, multi-pronged investment strategy is required that provides long term, predictable funding from all three orders of government that will sustain TTC's existing and future service



The pandemic revealed that public transit is essential for keeping our city moving, through good times and bad.

For the sake of Toronto's health and prosperity, we must keep investing in the TTC.



# THANK YOU QUESTIONS?